

# EBSCO Quarterly Report 2020 for Utah Education Network (UEN) July 1, 2020 through September 30, 2020

## 'Parent' Accounts:

s6467521 - UTAH EDUCATION NETWORK  
s4459386 - Utah Education Telehealth Network

Support tickets open this quarter 11, resolved 11.

With the above cases, there are no cases related to K-12 "inappropriate content".

## Term Exclusion Filter:

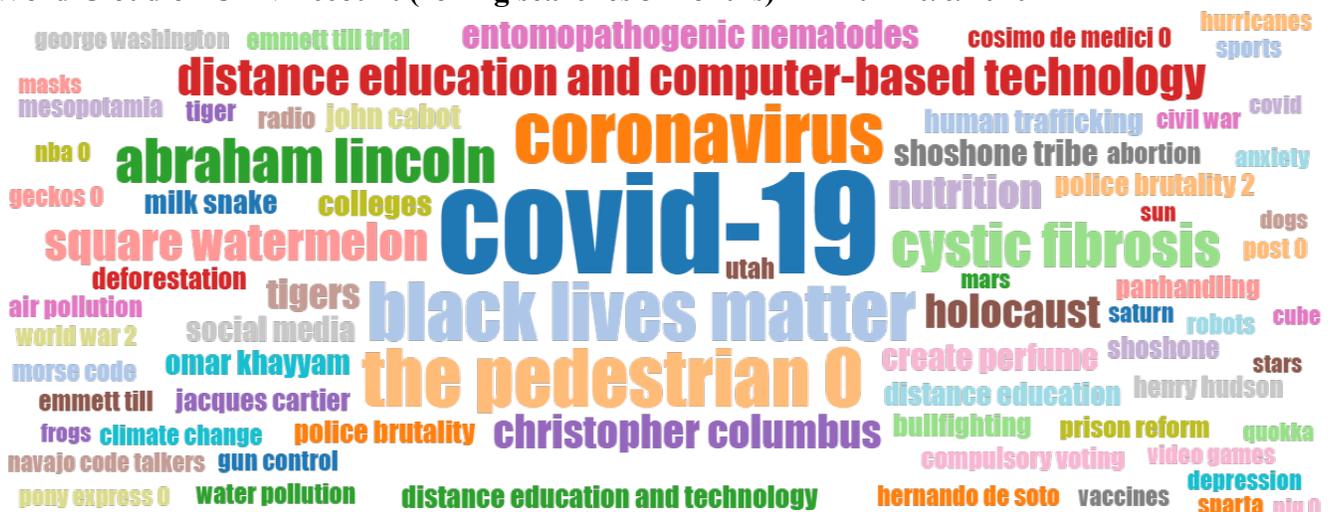
- Implemented and on every K-12 school profile in Utah
- Over 1,500 terms (excluded)
- Terms continue to be monitored in the media and other publications
- Includes wildcards such as (\*) to include alternative endings of words, plurals, etc.

(We will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

**Monitoring Searches:** Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN to be updated quarterly.

- Quarters are defined as:
  - July, August, September
  - October, November, December
  - January, February, March
  - April, May, June

## Word Cloud on UEN Account (rolling searches 3 months) - Run 10/6/2020



Looking at the word cloud above there appears to be no "inappropriate terms". This draws the conclusion that users (students or otherwise) are not searching "inappropriate terms" and/or the term filter is working as it's supposed to. The search filter is working as intended, and searches done by users seem to be for legitimate research purposes as desired.

**Total Searches represented & conducted 7/1/2020 to 9/30/2020 was 410,564 search queries**

The 410,564 represents 3 months of searches of what looks like ‘regular use’. The word cloud above represent the most frequently searched terms during the 3 rolling months across UEN accounts. This also represents June, July and August which are the ‘slowest’ months for usage as schools are closed for the summer (mainly).

**Top 100 Search Terms for UEN:**

cystic fibrosis	hernando de soto
covid-19	water pollution
abraham lincoln	gun control
square watermelon	climate change
holocaust	emmett till trial
nutrition	abortion
coronavirus	morse code
black lives matter	emmett till
entomopathogenic nematodes	tiger
create perfume	coronavirus and masks
shoshone tribe	mesopotamia
christopher columbus	navajo code talkers
colleges	juan ponce de leon
omar khayyam	human trafficking in the united states
john cabot	video games and mental health
human trafficking	civil war
tigers	vaccines
photoshop 2	video games
too violent for kids 0	martin luther king jr
pony express 0	george washington
concussion and dementia 0	quarantine and covid-19
pig 0	depression
paris 0	saalem witch trials
cosimo de medici 0	entomopathogenic nematodes and temperature
the pedestrian 0	samuel de champlain
geckos 0	alexander hamilton
greek history 0	anxiety
how does stress affect the muscles 0	saturn
politcal parties abolishment 0	sports
veganism is good 2	sparta
pizza rolls 0	video games and violence
distance education and computer-based technology	pollution
social media	hurricanes
bullfighting	coronavirus mask
milk snake	coronavirus masks

deforestation	eminent domain
panhandling	marco polo
distance education	african elephant
jacques cartier	mars
shoshone	nuclear energy
air pollution	the holocaust
compulsory voting	red panda
police brutality	entomopathogenic nematode
distance education and technology	katherine johnson
radio	mining minerals
prison reform	quokka
henry hudson	corona virus
utah	giovanni da verrazzano
world war 2	social media and mental health
robots	essential oils

### **Monitoring Searches Summary update:**

In looking at the most searched terms over the past 3 months, it appears to be of normal school use and for what seems to be student research.

### **Filter monitoring**

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

### **Ongoing Action Items:**

- Update Quarterly Report as requested by UEN
- Continue to monitor accounts and searches in schools throughout Utah.
- Communicate with each group of stakeholders should anything change.