

UEN Board Meeting

May 18, 2012 9:00 a.m.
Dolores Doré Eccles Broadcast Center and IVC

Utah Education Network Board Meeting

Agenda

May 18, 2012

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|-----------|---|----|
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|-----------|---|----|

APPLICATION SERVICES (no agenda items at this time)

SUPPORT SERVICES (no agenda items at this time)

OTHER

Upcoming Meetings

UEN Board Meeting – June 15, 2012, 9:00 a.m.

Utah Education Network

Board Meeting Retreat Minutes

April 16, 2012 Utah Valley University, Library 9:00 a.m.

PRESENT: Clark Baron, Eric Denna, Brenda Hales, Gary Koeven, Dana Miller, Glen Taylor, Barry Walker, Ray Walker, Robert Wagner, Denise Elwood-Secretary. UEN Staff in attendance: Laura Hunter, Lisa Kuhn, Jim Stewart, Rich Finlinson.

EXCUSED: Christine Kearn

1. WELCOME AND INTRODUCTIONS

Brenda welcomed everyone to the first UEN Board Retreat Meeting.

2. APPROVAL OF MINUTES FROM PREVIOUS MEETING*

Minutes from the March 27, 2012 meeting were previously emailed to the Board Members plus a hard copy was provided at this meeting.

A motion was made and seconded to approve the minutes as submitted. The members present voted unanimously. THE MOTION CARRIED.

3. GOVERNANCE

Laura Hunter talked through the handout labeled Governance Discussion. Laura and Jim discussed the composition Steering Committee, Sub Committees and how the Steering Committee members were assigned to the two Sub Committees and how UEN staff and outside sources played a role on these Sub Committees.

Rich Finlinson reviewed past structure and how UEN has evolved. Please refer to the handout labeled Historical Overview for the Governing, Structure and Planning Approaches from 1989 to 2012.

Brenda wrote several of the suggestions regarding structure of the Advisory Council on the white board. A few of the suggestions were as follows:

- One committee with 24 participants, 3 core areas, who serves
- One committee with 12 people each on 2 subgroups (TBD), who serves
- One committee with 12 people each on 3 subgroups (TBD), who serves

The Board discussed Advisory Council makeup, core areas, who the Committee serves, frequency of meetings and if they should meet before or after the UEN Board Meeting.

Brenda went through the suggestions for the Advisory Council "roles" which can be found on the back of the Governance Discussion handout. It was determined that 28 roles were too many. After going through this list it was condensed down to 18 members to cover the three core areas that UEN serves, i.e. Post-Secondary, K-12, Others. Two Board members would also serve on the Advisory Council, bringing the total to 20.

A motion was made by Eric to select three members from the UEN Board to work together to help form the Advisory Council and a substitute motion was made by Dana and seconded to include the opportunity to advise or recommend to the Board who the committee members should be. The motion was seconded with the substitute. Those who approved the motion are: Eric, Brenda, Gary, Dana, Glen, Barry, Ray and Robert. Those who opposed the motion: Clark. THE MOTION CARRIED. The three Committee Members are Barry Walker, Ray Walker and Dana Miller.

Next item for discussion was the handout labeled Board Responsibilities. Clark raised a question regarding policy. The current list does not reflect any policy approval process. It was suggested that item 4 will read as follows:

4. Ensure effective planning and establish policy. Boards must actively participate in an overall planning and policy process and assist in implementing and monitoring the plan and policy goals.

Laura Hunter introduced guest speaker David Jones, Assistant Attorney General Office. David presented an overview of the Open and Public Meetings Act. David also distributed a handout of his Power Point presentation and reminded the Board they should schedule this training annually.

A draft MOU clarifying the “administrative management” role of The University of Utah was distributed. Discussion on the MOU was deferred to the next meeting so David Jones and Board members had more time to review it.

Eric shared with the Board Members that a draft of the UEN Bylaws is included in their materials and he asked each member to read through them to be prepared for the May Board Meeting.

Board members also agreed they'd like to keep the same process for how Board Meeting materials are presented and distributed one week in advance as a single PDF.

4. FINANCE

Lisa Kuhn presented a brief history of UEN funding and a spreadsheet summarizing the last 11 years of State and Federal Appropriations. The appropriations are broken out by one-time funding, on-going funding, E-Rate dollars, CSG and circuit budget. Lisa also had a breakdown of UEN's E-Rate discount history. In 2003 we were at a 60% discount and that has increased up to 72% for 2013. The handout “Challenges in Collecting Free and Reduced School Lunch Data” was also included in her materials.

A spreadsheet labeled UEN Infrastructure Service Expense Summary I shows FY2012 Budgeted and Actual amounts for Networking Services, Application Hosting, Application Support and UEN Overhead. Lisa also reported that UEN is audited by an external company once a year to meet CPB requirements.

Lisa had her staff prepare more detailed spreadsheets with a breakout of each department within UEN on their FY2012 Budget Income. This spreadsheet can be found in your materials.

Next on the agenda was the Future Finance portion. Please refer to the handout that has a detailed UEN Budget Timeline by month.

The UEN Staff went through the Organizational History of UEN along with how the Strategic Plans and Formats came about. Please refer to the website below for more detailed previous years Strategic Plans.

* <http://www.uen.org/board/materials/index.shtml>

Laura reported on the status of the FY2012 Strategic Plan Core Area Initiatives. Please refer to the handout for the update information.

Steve Corbató presented an update on the NTIA/BTOP project via Power Point. We are still on track for completion of this Grant Project. There is another opportunity that developed regarding money from this particular grant. It entails upgrading the UEN network from a 10 gigabit to 100 gigabit pipeline. There was discussion regarding future one-time and ongoing funds if this were to take place, with an informal agreement that approximately half of the match may come from UEN and the other half from the USHE CIO's.

A motion was made by Dana and seconded to give the Interim Executive Director the approval to act on this opportunity as he best sees fit. The members present voted unanimously. THE MOTION CARRIED.

Eric and Jim reported on the Technical Services Analysis Report that was conducted and completed by Kelly C. McDonald. This document analyzes the Technical Services Group within the Utah Education Network. Please refer to the booklet that was included in your materials.

Jim shared with the Committee that there have been some Commercial VoIP issues between South Central and 2 School Districts.

A motion was made by Eric and seconded to close this portion of the meeting to review possible litigation concerns. The members present voted unanimously. THE MOTION CARRIED.

CLOSED MEETING

Jim gave a very detailed report to the Committee about the issues and concerns that are happening between South Central Communications, Jive Communications, Garfield and Piute School Districts regarding VoIP and E-Rate filings. Please refer to the attached handout for the details.

Jim shared that at this point and time things were fairly calm and that there would be more meetings with South Central regarding contracts. UEN is trying to take a neutral stand between all parties involved.

A motion was made by Ray and seconded to return this meeting to open status. The members present voted unanimously. THE MOTION CARRIED.

OPEN MEETING

The last topic for discussion was the UEN Top Five Priorities. The Top Five Priorities for UEN include: Partnerships, Property, Projects, Processes and Planning. The staff at UEN has worked with Eric these last few months on the "5 Questions" and will soon move from the "Do" phase to the "Should" phase. Three of the questions are listed below and will be discussed in more detail at future meetings.

5. PLANNING

- Whom should we serve and what do they need to do?
- What services should we provide so that they can do what they need to do?
- How should we know we are doing a great job?

A motion was made by Clark and seconded to adjourn the UEN Board Retreat Meeting. The members present voted unanimously. THE MOTION CARRIED.

Respectfully submitted,
Denise Elwood, *Board Secretary*

Governance

Action and Discussion Items

BOARD BUSINESS

1. Electronic Meetings (co-chairs) – Action

- Description – To comply with the Open and Public Meeting Act, the UEN Board must adopt a resolution regarding the use of electronic meetings.
- Recommendation – It is recommended that the UEN Board adopt the *Rules Governing the Use of Electronic Meetings* as presented, and direct one of its Co-Chairs to sign the resolution on behalf of the Board.

2. MOU Clarifying Administrative Management (co-chairs) – Action

- Description – The MOU clarifies the “administrative management” role and relationship between The University of Utah and UEN.
- Recommendation – This item was tabled during the April 16 meeting and is now presented as an action item.

3. Bylaws – identify bylaws committee (co-chairs) – Discussion

- Description – Revision of the UEN statute requires addressing and rewriting the UEN bylaws.
- Recommendation – It is recommended that Board members appoint a bylaws committee, supported by UEN staff, to draft the revised bylaws and bring their recommendations to the Board at a future meeting.

ADVISORY COUNCIL BUSINESS

1. Report on Council membership (Barry, Dana, Ray) – Discussion

- Description – At the April 16 meeting, Board members agreed on a process to form the Advisory Council and appointed an ad-hoc sub-committee for this purpose. Sub-committee members will provide an update.
- Recommendation – It is recommended that Advisory Council Business remain a standing agenda item for UEN Board meetings.

OTHER

Financial

Action and Discussion Items

OPERATIONAL BUDGETS

- 1. Public Ed recommendations on elementary connectivity criteria** (Brenda, Barry, Clark, Glen) – **Action** ATTACHMENT
 - Description – The subcommittee met on May 1, 2012 to determine priorities for the \$450,000 annual ongoing network circuit funds. A summary of the recommendations are included in the attachment.
 - Recommendation – It is recommended that the Board approve the subcommittee priorities.
- 2. FY2013 DRAFT Budget** (Lisa) – **Discussion** ATTACHMENT
 - Description – A draft budget for FY2013 is presented for committee review. The UEN budget has traditionally been organized by departments as presented in this Board meeting. A draft budget organized by service areas, along with priorities for one-time funding will also be distributed to the Board for discussion in the June Board meeting.
 - Recommendation – It is recommended that Board members review and discuss the draft budgets prior to the fiscal year start on July 1. Action on the budget is slated for the June Board meeting.

CAPITAL BUDGETS – Action/Discussion

- 1. Update on 100 Gig BTOP Expansion** (Lisa)

OTHER

ATTACHMENT – Public Ed recommendations on elementary connectivity criteria

**Recommended Funding Priorities for K-6 UEN Network Circuit Funding
(\$450,000 annually)**

| Annual Cost | Priority | Result |
|---|--|---|
| \$49,202 | 18 Charter Schools where UEN pays 1/3 rd and charter schools pay 2/3 rd circuit costs after E-rate | Majority of these charter schools have elementary and secondary grades (K-8). UEN would pay 100% of the costs which typically UEN pays for all public secondary schools |
| \$343,769 (one-third of \$1,041,725) | Proportionally applied to 273 K-6 schools on basis where UEN negotiates contracts and bills the districts and schools 100% of the costs after E-rate. | This would move 273 schools into the 2/3 rd District and UEN 1/3 rd funding model after E-rate. Total K-6 school circuits with this model would be 329 (instead of 56). |
| \$57,029 | Existing K-6 schools that do not have broadband Ethernet connections. UEN would prioritize due to new contracts and project this year (Boulder Elementary, Lake Powell School, Koosharem Elementary, Anna Smith Elementary, Vernon Elementary School, etc.) | There are still about ten elementary schools in Alpine School District that do not have broadband Ethernet connections as well as Snowville Elementary School in Box Elder District. |

ATTACHMENT – Public Ed recommendations on elementary connectivity criteria

UEN Elementary Schools K-6 and Charter K-12 Schools

| | | Recurring Costs |
|---|---------------------------------|------------------------------|
| Number of Elementary Schools | | School District |
| District Controlled Contracts | 127 | |
| Radio/Microwave | 24 | UEN's operating budget |
| Telcom | | |
| No Charge (UTOPIA 7, I-provo 13) | 20 | No annual charge |
| Annual MRC Statewide Erate Discount 71% | 52 | \$ 97,846 |
| Dark Fiber Installations | 31 | Paid by UEN/School Districts |
| BTOP Elementary Schools | 69 | |
| Annual MRC Statewide Erate Discount 71% | | Paid by UEN |
| District pays 2/3rds UEN pays 1/3rds | 56 | |
| Annual MRC Statewide Erate Discount 71% | | \$ 166,754 |
| UEN Managed Contracts Elementary Schools | 273 | |
| Annual MRC Statewide Erate Discount 71% | | \$ 1,041,725 |
| UEN Pays 100% Elementary Schools | 10 | |
| Annual MRC Statewide Erate Discount 71% | | Paid by UEN |
| | TOTAL ELEMENTARY SCHOOLS | 535 \$ 1,306,325 |
| | | Recurring Costs |
| Number of Charter Schools | | School District |
| Charter Controlled Contracts | 39 | |
| | 39 | Do not come through UEN |
| BTOP Charter Schools | 22 | Paid by UEN |
| Charter Schools Pay 2/3rd UEN pays 1/3rds (K-9 and above) | 18 | \$ 49,202 |
| UEN Managed Contracts Charter Schools | 5 | Paid by UEN |
| UEN Pays 100% Charter Schools | 8 | Paid by UEN |
| | TOTAL CHARTER SCHOOLS | 92 \$ 49,202 |
| Total Elementary and Charter Schools | 627 | \$ 1,355,527.14 |

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK FY 2013 BUDGET INCOME

| SOURCES OF INCOME | APPROVED BUDGET FY 2012 | PROPOSED BUDGET FY 2013 | CHANGE |
|---|-------------------------|-------------------------|--------------------|
| STATE APPROPRIATIONS | | | |
| UEN Legislative Funding (On-Going) | 17,080,000 | 17,411,100 | \$331,100 |
| INTEREST INCOME | | | |
| KUEN/EDNET/UtahLINK | 11,500 | 4,000 | (\$7,500) |
| CARRY FORWARD | | | |
| KUEN TV Workshops | - | 19,168 | \$19,168 |
| Financial Literacy in the Classroom | 65,016 | 35,000 | (\$30,016) |
| Thinkfinity - Verizon | 5,517 | - | (\$5,517) |
| CORPORATION FOR PUBLIC BROADCASTING | | | |
| Community Service Grant | 2,900,000 | 2,935,000 | \$35,000 |
| KUED DIRECT SUPPORT | | | |
| Traning & Content | 22,530 | 22,530 | \$0 |
| Public Information | 16,500 | 16,500 | \$0 |
| GRANT INCOME | | | |
| BTOP STIMULUS GRANT Rnd 1 | 5,400,000 | 132,000 | (\$5,268,000) |
| USOE and UIMC FY 11 | 22,530 | 22,530 | \$0 |
| Distance Service Grant FY12 | 47,300 | 48,000 | \$700 |
| Internet Safety Project SECP 9E02 | 13,375 | - | (\$13,375) |
| Internet Safety Project SECP 10E02 | 173,950 | 108,000 | (\$65,950) |
| Internet Safety Project SECP 11E02 | 78,000 | 78,000 | \$0 |
| CPB-ATSC Mobile Handhelds FY11 | 28,106 | - | (\$28,106) |
| Utah Data Alliance | 2,014,719 | 1,563,065 | (\$451,654) |
| State Homeland Security Program Grant | 40,987 | - | (\$40,987) |
| NSF EPSCoR CI-WATER | - | 29,350 | \$29,350 |
| OTHER INCOME | | | |
| CMS Reimbursement (Canvas) | 267,000 | 596,105 | \$329,105 |
| Universal Service Fund Discounts | 11,172,957 | 12,100,000 | \$927,043 |
| Dutch John Rental | 4,500 | 5,000 | \$500 |
| ITS Internet Access | 120,000 | 120,000 | \$0 |
| Library Internet Access | 21,000 | 21,000 | \$0 |
| Idaho State University Internet 1 | - | 4,200 | \$4,200 |
| UTIPS/USOE Data Backup Usage - Enterprise | 151,638 | - | (\$151,638) |
| MOVI Licenses (to fund TSSC Infrastructure) | 25,000 | 59,450 | \$34,450 |
| Cach Valley Electric Recovery - Tandberg & Codecs | - | 184,300 | \$184,300 |
| COMPUTER OPERATIONS | | | |
| KUED Admin/Development | 29,492 | 29,500 | \$8 |
| KUER | 14,387 | 14,400 | \$13 |
| Media Solutions | 18,336 | 18,300 | (\$36) |
| TOTAL INCOME | 39,744,340 | 35,576,498 | (4,381,492) |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
BUDGET SUMMARY

| BUDGET LINE ITEM | | APPROVED BUDGET FY 2012 | | PROPOSED FY13 UEN BASE BUDGET | | UEN FUNDING SOURCES | | | | | |
|--------------------------------------|----------------------|-------------------------|-------------------|-------------------------------|----------------------|---------------------|---------------------|----------------------|-------------------|---------------------|----------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | CPB GRANTS | DATA ALLIANCE | E-RATE | BTOP | OTHER | TOTAL |
| Administration | 2,155,710 | 2,143,596 | - | (12,114) | \$ 1,419,075 | \$ 692,521 | \$ - | \$ - | \$ 32,000 | \$ 5,000 | \$ 16,500 |
| Public Information / Communications | 189,370 | 187,205 | - | (2,165) | \$ - | \$ 165,705 | \$ - | \$ - | \$ - | \$ - | \$ 2,143,596 |
| Technical Services | 16,719,650 | 17,618,665 | - | 89,815 | \$ 5,737,465 | \$ - | \$ - | \$ - | \$ 12,100,000 | \$ - | \$ 187,205 |
| Operations Center | 1,424,721 | 1,376,858 | 61,000 | 13,137 | \$ 1,427,858 | \$ - | \$ - | \$ - | \$ 10,000 | \$ - | \$ 17,618,665 |
| Network Engineer | 680,003 | 649,861 | - | (10,162) | \$ 639,951 | \$ - | \$ - | \$ - | \$ 10,000 | \$ - | \$ 649,861 |
| Field Operations | 1,672,415 | 1,536,877 | 206,863 | 70,925 | \$ 1,988,540 | \$ - | \$ - | \$ - | \$ 45,000 | \$ - | \$ 1,745,540 |
| Application Engineer | 616,116 | 609,453 | - | (6,662) | \$ 599,453 | \$ - | \$ - | \$ - | \$ 10,000 | \$ - | \$ 609,453 |
| Technical Service Planning | 271,871 | 235,852 | - | (36,719) | \$ 225,852 | \$ - | \$ - | \$ - | \$ 10,000 | \$ - | \$ 235,852 |
| Security | 328,124 | 329,439 | - | 315 | \$ 319,439 | \$ - | \$ - | \$ - | \$ 10,000 | \$ - | \$ 329,439 |
| Enterprise Applications Support | 689,444 | 682,014 | - | 31,270 | \$ 1,119,814 | \$ - | \$ - | \$ - | \$ 62,200 | \$ - | \$ 1,182,014 |
| Course Management Systems | 1,667,741 | 1,457,757 | - | (209,943) | \$ 861,652 | \$ - | \$ - | \$ - | \$ 56,105 | \$ - | \$ 1,457,757 |
| Research Network (NLN) | 312,000 | 225,010 | - | (88,990) | \$ 225,010 | \$ 0 | \$ - | \$ - | \$ - | \$ - | \$ 225,010 |
| Software Development | 648,668 | 561,161 | - | (87,207) | \$ 561,161 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 561,161 |
| Video Developments | 867,758 | 1,299,331 | - | 431,563 | \$ 1,055,561 | \$ - | \$ - | \$ - | \$ 243,750 | \$ - | \$ 1,299,331 |
| Advocates (Dist. Ed. Surv.) | 180,363 | 180,749 | - | 366 | \$ 180,749 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 180,749 |
| Logistics | 49,576 | 49,982 | - | 416 | \$ 49,982 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 49,982 |
| Instructional Services | | | | | | | | | | | |
| IS Grants | 89,201 | 64,350 | - | (25,151) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 64,350 |
| KUEN Programming | 686,510 | 682,523 | 19,168 | 15,161 | \$ 37,993 | \$ 63,530 | \$ - | \$ - | \$ - | \$ 26,168 | \$ 70,691 |
| IS Operations | 822,334 | 843,880 | - | 21,216 | \$ 655,322 | \$ 155,999 | \$ - | \$ - | \$ - | \$ 22,530 | \$ 843,880 |
| IS Web Resources | 638,157 | 635,740 | - | (2,417) | \$ 64,500 | \$ 57,1240 | \$ - | \$ - | \$ - | \$ - | \$ 635,740 |
| IS Professional Development | 665,055 | 672,912 | - | 7,857 | \$ 642,382 | \$ 8,000 | \$ - | \$ - | \$ - | \$ 22,530 | \$ 672,912 |
| Other | | | | | | | | | | | |
| BTOP Stimulus Grant End 1 | 4,910,000 | - | | (4,900,000) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 64,350 |
| KUEN Broadcast Engineering | 676,725 | 557,946 | 66,059 | (52,771) | \$ - | \$ 62,406 | \$ - | \$ - | \$ - | \$ - | \$ 62,406 |
| Operations and Maintenance | 430,000 | 327,397 | 46,015 | (56,588) | \$ 243,412 | \$ 130,000 | \$ - | \$ - | \$ - | \$ - | \$ 37,412 |
| Internet Safety 9802 & 10E02 & 11E02 | 186,000 | - | | (45,654) | \$ - | \$ 1,953,065 | \$ - | \$ - | \$ - | \$ - | \$ 186,000 |
| Utah Data Alliance | 2,014,19 | 1,953,065 | - | (41,167) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 1,953,065 |
| TOTAL EXPENSES | \$ 39,744,340 | \$ 35,177,593 | \$ 398,905 | \$ 4,167,842 | \$ 77,471,100 | \$ 2,983,000 | \$ 1,563,065 | \$ 12,100,000 | \$ 132,000 | \$ 1,387,333 | \$ 35,576,498 |
| TOTAL INCOME | \$ 39,744,340 | | | | 48,949% | 8.38% | 4.39% | 34.01% | 0.37% | 3.30% | 100.00% |

ATTACHMENT – FY2013 DRAFT Budget

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
ADMINISTRATION**

| | | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|---------------------------------------|----------------------------|----------------------------------|-------------|--------------------|---------------------|-------------------|---------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | STATE FUND | GRANTS | CRB BTOP | TOTAL |
| Personnel | \$ 1,253,950 | \$ 1,285,729 | | \$ 11,779 | \$ 732,928 | \$ 500,801 | \$ 32,000 |
| Auditor | \$ 32,000 | \$ 24,000 | | \$ (8,000) | \$ - | \$ 24,000 | \$ 24,000 |
| Consultant | \$ 1,000 | \$ 1,000 | | \$ - | \$ - | \$ 1,000 | \$ 1,000 |
| Supplies | \$ 42,000 | \$ 42,000 | | \$ - | \$ 15,750 | \$ 26,240 | \$ 42,000 |
| Phones | \$ 91,775 | \$ 73,000 | | \$ (18,775) | \$ 73,000 | \$ - | \$ 73,000 |
| Professional Development | \$ 23,000 | \$ 23,000 | | \$ - | \$ 1,000 | \$ 22,000 | \$ 23,000 |
| Equipment | \$ 5,000 | \$ 5,000 | | \$ - | \$ 5,000 | \$ - | \$ 5,000 |
| In-State Travel | \$ 3,000 | \$ 3,000 | | \$ - | \$ - | \$ 3,000 | \$ 3,000 |
| Legal Administration | \$ 5,000 | \$ 5,000 | | \$ - | \$ - | \$ 5,000 | \$ 5,000 |
| Tech Administration | \$ 288,977 | \$ 239,672 | | \$ 695 | \$ 239,672 | \$ - | \$ 239,672 |
| Tech Admin., Travel & Prof. Devel. | \$ 18,000 | \$ 18,000 | | \$ - | \$ 18,000 | \$ - | \$ 18,000 |
| Instructional Services Administration | \$ 235,628 | \$ 237,815 | | \$ - | \$ 2,187 | \$ 127,335 | \$ 110,481 |
| I.S. Travel & Prof. Devel. | \$ 8,000 | \$ 8,000 | | \$ - | \$ 8,000 | \$ - | \$ 8,000 |
| Office of Info. Tech. | \$ 198,380 | \$ 198,380 | | \$ - | \$ 198,380 | \$ - | \$ 198,380 |
| EXPENSE TOTALS | \$ 2,155,710 | \$ 2,143,596 | \$ - | \$ (12,114) | \$ 1,419,075 | \$ 692,521 | \$ 32,000 |
| | | | | | | | \$ 2,143,596 |

ATTACHMENT – FY2013 DRAFT Budget

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | | | | TOTAL |
|--------------------------|-------------------------|-------------------------|-------------|-------------------|----------------------------------|-----------------|------------------|------------------|-------------------|
| | | | | | PROPOSED FY13 UEN BASE BUDGET | CPB GRANTS | BTOP | OTHER | |
| Personnel | \$ 121,370 | \$ 123,205 | \$ | \$ 1,835 | \$ 101,705 | \$ 5,000 | \$ 16,500 | \$ 16,500 | \$ 123,205 |
| Advertising | \$ 44,000 | \$ 40,000 | \$ | \$ (4,000) | \$ 40,000 | \$ - | \$ - | \$ - | \$ 40,000 |
| Professional Development | \$ 5,000 | \$ 5,000 | \$ | \$ - | \$ 5,000 | \$ - | \$ - | \$ - | \$ 5,000 |
| In-State Travel | \$ 1,000 | \$ 1,000 | \$ | \$ - | \$ 1,000 | \$ - | \$ - | \$ - | \$ 1,000 |
| Equipment | \$ 2,000 | \$ 2,000 | \$ | \$ - | \$ 2,000 | \$ - | \$ - | \$ - | \$ 2,000 |
| Supplies | \$ 8,000 | \$ 8,000 | \$ | \$ - | \$ 8,000 | \$ - | \$ - | \$ - | \$ 8,000 |
| Special Events | \$ 8,000 | \$ 8,000 | \$ | \$ - | \$ 8,000 | \$ - | \$ - | \$ - | \$ 8,000 |
| EXPENSE TOTALS | \$ 189,370 | \$ 187,205 | \$ - | \$ (2,165) | \$ 165,705 | \$ 5,000 | \$ 16,500 | \$ 16,500 | \$ 187,205 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
PUBLIC INFORMATION/COMMUNICATIONS

ATTACHMENT – FY2013 DRAFT Budget

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | | | TOTAL |
|---|-------------------------|----------------------|--------------|-------------------|---------------------|----------------------|-------------------|----------------------|
| | | | | | STATE FUNDS | E-RATE | OTHER | |
| Regional Help Desk Sup (NUES/CUES/SEDC) | \$ 239,818 | \$ 244,818 | \$ 5,000 | \$ 244,818 | \$ - | \$ - | \$ - | \$ 244,818 |
| Supplies | \$ 5,000 | \$ 3,000 | \$ (2,000) | \$ 3,000 | \$ - | \$ - | \$ - | \$ 3,000 |
| Internet Access | \$ 900,000 | \$ 700,000 | \$ (200,000) | \$ 57,800 | \$ 497,000 | \$ 145,200 | \$ - | \$ 700,000 |
| Circuit Charges | \$ 15,200,000 | \$ 15,881,315 | \$ 681,315 | \$ 4,597,815 | \$ 11,283,500 | \$ - | \$ - | \$ 15,881,315 |
| Elementary School Circuits | \$ - | \$ 450,000 | \$ 450,000 | \$ 130,500 | \$ 319,500 | \$ - | \$ - | \$ 450,000 |
| Statewide Dial-In Network Services | \$ 15,000 | \$ 1,500 | \$ (13,500) | \$ 1,500 | \$ - | \$ - | \$ - | \$ 1,500 |
| Remote Access Pagers/WIFI Cards | \$ 22,000 | \$ - | \$ (22,000) | \$ - | \$ - | \$ - | \$ - | \$ - |
| Regional Support - dist Ed Staff Supp San Juan City - Paid to CEU/USU | \$ 55,969 | \$ 55,969 | \$ - | \$ 55,969 | \$ - | \$ - | \$ - | \$ 55,969 |
| Regional Support - SEDC OK / SEDC Intern 3.6K / CUES BK | \$ 18,680 | \$ 18,680 | \$ - | \$ 18,680 | \$ - | \$ - | \$ - | \$ 18,680 |
| Regional Training Specialists | \$ 263,383 | \$ 263,383 | \$ - | \$ 263,383 | \$ - | \$ - | \$ - | \$ 263,383 |
| EXPENSE TOTALS | \$ 16,719,650 | \$ 17,618,665 | \$ - | \$ 898,315 | \$ 5,373,465 | \$ 12,100,000 | \$ 145,200 | \$ 17,618,665 |

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
OPERATIONS**

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
NETWORK OPERATIONS CENTER

| | | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|--|----------------------------|----------------------------------|------------------|------------------|---------------------|------------------|---------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | BTOP | TOTAL |
| Personnel | \$ 501,773 | \$ 693,655 | | \$ 191,882 | \$ 683,655 | \$ 10,000 | \$ 693,655 |
| Staff Equipment | \$ 6,000 | \$ 6,000 | | \$ - | \$ 6,000 | \$ - | \$ 6,000 |
| Professional Development & Out-of-State Travel | \$ 15,000 | \$ 15,000 | | \$ - | \$ 15,000 | \$ - | \$ 15,000 |
| Equipment - HUB & End Site Maintenance | \$ 362,359 | \$ 250,000 | | \$ (112,359) | \$ 256,000 | \$ - | \$ 250,000 |
| Maintenance & Renewals | \$ 232,151 | \$ 218,000 | | \$ (14,151) | \$ 218,000 | \$ - | \$ 218,000 |
| Network Tools & Monitoring | \$ 175,538 | \$ 61,703 | \$ 61,000 | \$ (53,235) | \$ 122,703 | \$ - | \$ 122,703 |
| Network Filtering | \$ 110,000 | \$ 110,000 | | \$ - | \$ 110,000 | \$ - | \$ 110,000 |
| Supplies | \$ 4,000 | \$ 5,000 | | \$ 1,000 | \$ 5,000 | \$ - | \$ 5,000 |
| Travel (In-State) | \$ 2,500 | \$ 2,500 | | \$ - | \$ 2,500 | \$ - | \$ 2,500 |
| Remote Access / Pager / WiFi Cards | \$ 15,000 | \$ 15,000 | | \$ - | \$ 15,000 | \$ - | \$ 15,000 |
| EXPENSE TOTALS | \$ 1,424,721 | \$ 1,376,888 | \$ 61,000 | \$ 13,137 | \$ 1,427,858 | \$ 10,000 | \$ 1,437,858 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
NETWORK ENGINEERING

| | | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|--|----------------------------|----------------------------------|---------------------|--------------------|---------------------|------------------|-------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL ON-GOING | CHANGE | STATE FUNDS | BTOP | TOTAL |
| Personnel | \$ 602,103 | \$ 594,851 | | \$ (7,252) | \$ 584,851 | \$ 10,000 | \$ 594,851 |
| In-State Travel | \$ 4,000 | \$ 4,000 | | \$ - | \$ 4,000 | \$ - | \$ 4,000 |
| Equipment | \$ 5,000 | \$ 5,000 | | \$ - | \$ 5,000 | \$ - | \$ 5,000 |
| Supplies (Misc. Staff Equip., Lab Support) | \$ 1,000 | \$ 1,000 | | \$ - | \$ 1,000 | \$ - | \$ 1,000 |
| Professional Development | \$ 25,000 | \$ 25,000 | | \$ - | \$ 25,000 | \$ - | \$ 25,000 |
| Network Lab | \$ 10,000 | \$ 10,000 | | \$ - | \$ 10,000 | \$ - | \$ 10,000 |
| Remote Access / Cell & Pager | \$ 13,500 | \$ 10,000 | | \$ (3,500) | \$ - | \$ - | \$ 10,000 |
| EXPENSE TOTALS | \$ 660,603 | \$ 649,851 | \$ - | \$ (10,752) | \$ 639,851 | \$ 10,000 | \$ 649,851 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
FIELD OPERATIONS

| | | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|---|----------------------------|----------------------------------|-------------------|------------------|---------------------|------------------|---------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ONGOING | CAPITAL | CHANGE | STATE FUNDS | BTOP | TOTAL |
| Personnel | \$ 1,053,452 | \$ 1,071,895 | | \$ 18,443 | \$ 1,026,895 | \$ 45,000 | \$ 1,071,895 |
| Equipment - Hub & End Site Development | \$ 229,382 | \$ 229,382 | | \$ - | \$ 229,382 | \$ - | \$ 229,382 |
| New Vehicle FY'11 | \$ 26,618 | \$ 20,000 | \$ 26,000 | \$ (6,18) | \$ 26,000 | \$ - | \$ 26,000 |
| Professional Development | \$ 14,000 | \$ 20,000 | | \$ 6,000 | \$ 20,000 | \$ - | \$ 20,000 |
| In-State Travel (Network Maintenance) | \$ 37,500 | \$ 37,500 | | \$ - | \$ 37,500 | \$ - | \$ 37,500 |
| Vehicle Maintenance, Gas, Oil and Repair | \$ 46,000 | \$ 46,000 | | \$ - | \$ 46,000 | \$ - | \$ 46,000 |
| IVC Parts and Supplies | \$ 15,000 | \$ 15,000 | | \$ - | \$ 15,000 | \$ - | \$ 15,000 |
| Leased Vehicles | \$ 20,000 | \$ 15,000 | \$ 15,000 | \$ (5,000) | \$ 15,000 | \$ - | \$ 15,000 |
| Contracted and Rental Services | \$ 5,000 | \$ 7,000 | | \$ 2,000 | \$ 7,000 | \$ - | \$ 7,000 |
| Supplies | \$ 30,000 | \$ 30,000 | | \$ - | \$ 30,000 | \$ - | \$ 30,000 |
| Staff Support Equipment | \$ 25,000 | \$ 25,000 | | \$ - | \$ 25,000 | \$ - | \$ 25,000 |
| IVC End Site Improvements | \$ 50,000 | \$ 50,000 | | \$ - | \$ 50,000 | \$ - | \$ 50,000 |
| Equipment Room & Shop | \$ 10,000 | \$ 10,000 | | \$ - | \$ 10,000 | \$ - | \$ 10,000 |
| ERIP - Building IVC Rooms | \$ 110,663 | \$ 110,663 | | \$ (0) | \$ 110,663 | \$ - | \$ 110,663 |
| Cell Phone / Wifi / Remote Internet Access | \$ - | \$ 15,100 | | \$ 15,100 | \$ - | \$ 15,100 | \$ 15,100 |
| Battery Replacement (Clay Hills Solar Comm Site) | \$ - | \$ 35,000 | | \$ 35,000 | \$ - | \$ 35,000 | \$ 35,000 |
| Microwave Maintenance (Annual Service Contract) | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| ATV, Microwave Support Vehicle | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| New Microwave Radios | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| Microwave NTU Project (San Juan & Daggett Counties) | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| EXPENSE TOTALS | \$ 1,672,615 | \$ 1,536,877 | \$ 206,653 | \$ 70,925 | \$ 1,698,540 | \$ 45,000 | \$ 1,743,540 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
APPLICATION ENGINEERING

| | | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|---|----------------------------|----------------------------------|---------------------|-------------------|---------------------|------------------|-------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ONGOING | CAPITAL ON-GOING | CHANGE | STATE FUNDS | BTOP | TOTAL |
| Personnel | \$ 576,248 | \$ 580,253 | | \$ 4,005 | \$ 570,253 | \$ 10,000 | \$ 580,253 |
| SED C - RUS Grant (Subrecipient UEN, Jeff Egly) | \$ 18,168 | \$ - | | \$ - | \$ - | \$ - | \$ - |
| Software & Supplies | \$ 1,000 | \$ 1,000 | \$ 1,000 | \$ - | \$ 1,000 | \$ - | \$ 1,000 |
| In-State Travel | \$ 1,700 | \$ 2,000 | | \$ 300 | \$ 2,000 | \$ - | \$ 2,000 |
| Equipment | \$ 6,000 | \$ 6,000 | \$ 3,000 | \$ - | \$ 6,000 | \$ - | \$ 6,000 |
| Supplies (Misc., Staff Equip. Lab Support) | \$ 3,000 | \$ 3,000 | | \$ - | \$ 3,000 | \$ - | \$ 3,000 |
| Professional Development | \$ 10,000 | \$ 10,000 | | \$ - | \$ 10,000 | \$ - | \$ 10,000 |
| Cell Phone / Wifi / Remote Internet Access | \$ - | \$ 7,200 | | \$ 7,200 | \$ - | \$ 7,200 | \$ 7,200 |
| EXPENSE TOTALS | \$ 616,116 | \$ 609,453 | \$ - | \$ (6,662) | \$ 599,453 | \$ 10,000 | \$ 609,453 |

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
TECHNICAL SERVICE PLANNING

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | STATE FUNDS | BTOP | TOTAL |
|--|-------------------------|-------------------------------|-------------|--------------------|-------------------|-------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | | | |
| Personnel | \$ 248,761 | \$ 222,852 | \$ (25,909) | \$ 212,852 | \$ 10,000 | \$ 222,852 |
| Staff Equipment | \$ 2,000 | \$ 2,000 | \$ - | \$ 2,000 | \$ - | \$ 2,000 |
| Software & Supplies | \$ 1,000 | \$ 1,000 | \$ - | \$ 1,000 | \$ - | \$ 1,000 |
| In-State Travel | \$ 1,000 | \$ 2,000 | \$ 1,000 | \$ 2,000 | \$ - | \$ 2,000 |
| Remote Phone/Page Access/WiFi Data Cards | \$ 3,810 | \$ 3,000 | \$ (810) | \$ 3,000 | \$ - | \$ 3,000 |
| Professional Development | \$ 5,000 | \$ 5,000 | \$ - | \$ 5,000 | \$ - | \$ 5,000 |
| Consulting Etc. (Raa Server Licensing) | \$ 10,000 | \$ - | \$ (10,000) | \$ - | \$ - | \$ - |
| EXPENSE TOTALS | \$ 271,571 | \$ 235,852 | \$ - | \$ (35,719) | \$ 225,852 | \$ 10,000 |
| | | | | | | \$ 235,852 |

ATTACHMENT – FY2013 DRAFT Budget

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
SECURITY**

| BUDGET LINE ITEM | APPROVED BUDGET FY'2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | | TOTAL |
|---|-------------------------|----------------------|-------------|---------------|-------------------------------|------------------|-------------------|
| | | | | | PROPOSED FY13 UEN BASE BUDGET | STATE FUNDS | |
| Personnel | \$ 273,824 | \$ 272,739 | \$ (1,085) | \$ 262,739 | \$ 10,000 | \$ 10,000 | \$ 272,739 |
| Security Projects & Employee Equipment & Software | \$ 30,000 | \$ 30,000 | \$ - | \$ 30,000 | \$ - | \$ - | \$ 30,000 |
| Staff Equipment | \$ 4,000 | \$ 4,000 | \$ - | \$ 4,000 | \$ - | \$ - | \$ 4,000 |
| Professional Development | \$ 3,000 | \$ 3,000 | \$ - | \$ 3,000 | \$ - | \$ - | \$ 3,000 |
| In-State Travel | \$ 1,000 | \$ 1,000 | \$ - | \$ 1,000 | \$ - | \$ - | \$ 1,000 |
| Software Licensing | \$ 5,700 | \$ 5,700 | \$ - | \$ 5,700 | \$ - | \$ - | \$ 5,700 |
| UtahSaint Project - Technical Summit | \$ 7,500 | \$ 7,500 | \$ - | \$ 7,500 | \$ - | \$ - | \$ 7,500 |
| Phone / Pager Access / WiFi Data Cards | \$ 3,100 | \$ 4,500 | \$ 1,400 | \$ 4,500 | \$ - | \$ - | \$ 4,500 |
| Supplies | \$ 1,000 | \$ 1,000 | \$ - | \$ 1,000 | \$ - | \$ - | \$ 1,000 |
| EXPENSE TOTALS | \$ 329,124 | \$ 329,439 | \$ - | \$ 315 | \$ 319,439 | \$ 10,000 | \$ 329,439 |

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
ENTERPRISE APPLICATIONS SUPPORT

| PROPOSED FY13 UEN BASE BUDGET | | | | | | |
|-----------------------------------|----------------------------|-------------------------|-------------|-------------------|---------------------|-------------------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | UEN FUNDING SOURCES |
| Personnel | \$ 343,891 | \$ 542,965 | | \$ 199,074 | \$ 542,965 | \$ - \$ 542,965 |
| Hardware and Hardware Maintenance | \$ 283,818 | \$ 283,818 | | \$ - | \$ 221,618 | \$ 62,200 \$ 283,818 |
| Software and Software Maintenance | \$ 204,620 | \$ 321,136 | | \$ 116,516 | \$ 321,136 | \$ - \$ 321,136 |
| Supplies | \$ 12,500 | \$ 11,400 | | \$ (1,100) | \$ 11,400 | \$ - \$ 11,400 |
| Professional Development | \$ 10,000 | \$ 10,000 | | \$ - | \$ 10,000 | \$ - \$ 10,000 |
| Telcomm Costs/ Dial-in Equipment | \$ 14,915 | \$ 12,695 | | \$ (2,220) | \$ 12,695 | \$ - \$ 12,695 |
| EXPENSE TOTALS | \$ 869,744 | \$ 1,182,014 | \$ - | \$ 312,270 | \$ 1,119,814 | \$ 62,200 \$ 1,182,014 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
COURSE MANAGEMENT SYSTEMS

| PROPOSED FY13 UEN BASE BUDGET | | | | | | |
|-----------------------------------|----------------------------|-------------------------|-------------|---------------------|-------------------|--------------------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | UEN FUNDING SOURCES |
| Personnel | \$ 317,403 | \$ 103,310 | | \$ (214,093) | \$ 103,310 | \$ - \$ 103,310 |
| Hardware and Hardware Maintenance | \$ 294,860 | \$ 37,043 | | \$ (257,817) | \$ 37,043 | \$ - \$ 37,043 |
| Software and Software Maintenance | \$ 1,038,753 | \$ 1,311,339 | | \$ 27,586 | \$ 715,234 | \$ - \$ 1,311,339 |
| Professional Development | \$ 11,000 | \$ 3,000 | | \$ (8,000) | \$ 3,000 | \$ - \$ 3,000 |
| Telcomm Costs/ Equipment | \$ 4,925 | \$ 3,065 | | \$ (1,860) | \$ 3,065 | \$ - \$ 3,065 |
| Supplies | \$ 400 | \$ - | | \$ (400) | \$ - | \$ - \$ - |
| EXPENSE TOTALS | \$ 1,667,341 | \$ 1,457,757 | \$ - | \$ (209,584) | \$ 861,652 | \$ 596,105 \$ 1,457,757 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
UTAH DATA ALLIANCE GRANT / USOE

| PROPOSED FY13 UEN BASE BUDGET | | | | | | |
|----------------------------------|----------------------------|-------------------------|-------------|---------------------|----------------|---------------------------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | UEN FUNDING SOURCES |
| Personnel | \$ 663,627 | \$ 312,065 | | \$ (361,562) | \$ - | \$ 312,065 \$ - \$ 312,065 |
| Equipment | \$ 1,157,911 | \$ 308,500 | | \$ (849,411) | \$ - | \$ 308,500 \$ - \$ 308,500 |
| Travel and Training | \$ 21,510 | \$ 57,500 | | \$ 35,990 | \$ - | \$ 57,500 \$ - \$ 57,500 |
| Consultant | \$ 100,000 | \$ 86,000 | | \$ 76,000 | \$ - | \$ 860,000 \$ - \$ 860,000 |
| F & A | \$ 71,672 | \$ 25,000 | | \$ (46,672) | \$ - | \$ 25,000 \$ - \$ 25,000 |
| EXPENSE TOTALS | \$ 2,014,719 | \$ 1,563,065 | \$ - | \$ (451,654) | \$ - | \$ 1,563,065 \$ - \$ 1,563,065 |

ATTACHMENT – FY2013 DRAFT Budget

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | |
|---------------------------------|----------------------------|-------------------------|-------------|--------------------|---------------------|-------------------|
| | | | | | BASE BUDGET | STATE FUNDS |
| NLR Fee (FRGP Fees & Equipment) | \$ 100,000 | | | \$ (100,000) | \$ - | \$ - |
| Internet 2 + Quilt | \$ 100,000 | \$ 102,000 | | \$ 2,000 | \$ 102,000 | \$ 102,000 |
| CHPC Research Support | \$ 50,000 | \$ 50,000 | | \$ - | \$ 50,000 | \$ 50,000 |
| Level-3 Colo+FBC<->L3 NLR LLC | \$ 62,000 | \$ 73,010 | | \$ 11,010 | \$ 73,010 | \$ 73,010 |
| SC12 - Conference | \$ - | | | \$ - | \$ - | \$ - |
| EXPENSE TOTALS | \$ 312,000 | \$ 225,010 | \$ - | \$ (86,990) | \$ 225,010 | \$ 225,010 |

ATTACHMENT – FY2013 DRAFT Budget

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
SOFTWARE DEVELOPMENT**

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | |
|--|-------------------------|----------------------|---------|-------------|---------------------|-------------------|
| | | | | | STATE FUNDS | TOTAL |
| Personnel | \$ 607,868 | \$ 524,661 | | \$ (83,207) | \$ 524,661 | \$ 524,661 |
| Software and Software Maintenance | \$ 8,000 | \$ 8,000 | | \$ - | \$ 8,000 | \$ 8,000 |
| Equipment | \$ 5,000 | \$ 5,000 | | \$ - | \$ 5,000 | \$ 5,000 |
| Supplies | \$ 2,000 | \$ 2,000 | | \$ - | \$ 2,000 | \$ 2,000 |
| Professional Development | \$ 22,000 | \$ 18,000 | | \$ (4,000) | \$ 18,000 | \$ 18,000 |
| Remote Phone/Page Access/WiFi Data Cards | \$ 3,500 | \$ 3,500 | | \$ - | \$ 3,500 | \$ 3,500 |
| EXPENSE TOTALS | \$ 648,368 | \$ 561,161 | | \$ - | \$ (87,207) | \$ 561,161 |
| | | | | | | |

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
 TSSC (Technical Services Support Center)

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | | TOTAL |
|----------------------------------|-------------------------|----------------------|-------------|-------------------|-------------------------------|-------------------|---------------------|
| | | | | | PROPOSED FY13 UEN BASE BUDGET | STATE FUNDS | |
| Personnel | \$ 316,314 | \$ 712,031 | \$ - | \$ 395,717 | \$ 712,031 | \$ - | \$ 712,031 |
| Staff FTE Request | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| Parts & Supplies | \$ 4,500 | \$ 4,500 | \$ - | \$ - | \$ 4,500 | \$ - | \$ 4,500 |
| Equipment | \$ 25,000 | \$ 25,000 | \$ - | \$ - | \$ 25,000 | \$ - | \$ 25,000 |
| Service Contracts/Codecs/MCU | \$ 465,454 | \$ 494,000 | \$ - | \$ 28,546 | \$ 250,250 | \$ 243,750 | \$ 494,000 |
| Telephone and Support VOIP/PIP | \$ 21,000 | \$ 21,000 | \$ - | \$ - | \$ 21,000 | \$ - | \$ 21,000 |
| In-State Travel | \$ 2,500 | \$ 5,000 | \$ - | \$ 2,500 | \$ 5,000 | \$ - | \$ 5,000 |
| Vehicles for USU Bass Field Tech | \$ - | \$ 4,800 | \$ - | \$ 4,800 | \$ - | \$ - | \$ 4,800 |
| Telephones | \$ 8,000 | \$ 8,000 | \$ - | \$ - | \$ 8,000 | \$ - | \$ 8,000 |
| Professional Development | \$ 25,000 | \$ 25,000 | \$ - | \$ - | \$ 25,000 | \$ - | \$ 25,000 |
| New IVC Software ('1 of 3 years) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| EXPENSE TOTALS | \$ 867,768 | \$ 1,289,331 | \$ - | \$ 431,563 | \$ 1,055,581 | \$ 243,750 | \$ 1,299,331 |

ATTACHMENT – FY2013 DRAFT Budget

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
ADVOCATES**

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | STATE FUNDS | TOTAL |
|--------------------------|----------------------------|----------------------------------|-------------|----------------|-------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | | |
| Personnel | \$ 154,735 | \$ 157,161 | \$ 2,426 | \$ 157,161 | \$ 157,161 |
| Supplies | \$ 1,000 | \$ 1,000 | \$ - | \$ 1,000 | \$ 1,000 |
| Equipment | \$ 2,600 | \$ 2,600 | \$ - | \$ 2,600 | \$ 2,600 |
| Wi-Fi data cards | \$ 1,440 | \$ 1,200 | \$ (240) | \$ 1,200 | \$ 1,200 |
| Phones | \$ 2,088 | \$ 2,088 | \$ - | \$ 2,088 | \$ 2,088 |
| Professional Development | \$ 6,000 | \$ 2,000 | \$ (4,000) | \$ 2,000 | \$ 2,000 |
| In-State Travel | \$ 12,500 | \$ 12,500 | \$ - | \$ 12,500 | \$ 12,500 |
| Remote Access | \$ - | \$ 2,200 | \$ 2,200 | \$ 2,200 | \$ 2,200 |
| EXPENSE TOTALS | \$ 180,363 | \$ 180,749 | \$ - | \$ 386 | \$ 180,749 |
| | | | | | |

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
LOGISTICS**

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | STATE FUNDS | TOTAL |
|-----------------------------|----------------------------|----------------------------------|-------------|----------------|------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | | |
| Personnel | \$ 41,414 | \$ 42,892 | \$ 1,478 | \$ 42,892 | \$ 42,892 |
| Equipment & Office Supplies | \$ 2,000 | \$ 1,000 | \$ (1,000) | \$ 1,000 | \$ 1,000 |
| Professional Development | \$ 5,662 | \$ 5,600 | \$ (62) | \$ 5,600 | \$ 5,600 |
| In-State Travel | \$ 500 | \$ 500 | \$ - | \$ 500 | \$ 500 |
| EXPENSE TOTALS | \$ 49,576 | \$ 49,992 | \$ - | \$ 416 | \$ 49,992 |
| | | | | | |

ATTACHMENT – FY2013 DRAFT Budget

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | OTHER |
|-------------------------------------|-------------------------|----------------------|---------|-------------|-------------------------------|------------------|
| | | | | | PROPOSED FY13 UEN BASE BUDGET | |
| Intel Grant - Classic | \$ 19,168 | \$ - | | \$ (19,168) | \$ - | |
| Thinkfinity Partnership | \$ 5,517 | \$ - | | \$ (5,517) | \$ - | |
| Financial Literacy in the Classroom | \$ 65,016 | \$ 35,000 | | \$ (30,016) | \$ 35,000 | |
| NSF EPSCoR CI-WATER | \$ - | \$ 29,350 | | \$ 29,350 | \$ 29,350 | |
| EXPENSE TOTALS | \$ 89,701 | \$ 64,350 | | \$ - | \$ (25,351) | \$ 64,350 |

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
KUEN PROGRAMMING

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | | |
|------------------------|-------------------------|-------------------------------|------------------|------------------|---------------------|-------------------|------------------|-------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | CPB GRANTS | OTHER | TOTAL |
| KUEN Program Purchases | \$ 442,342 | \$ 440,000 | | \$ (2,342) | \$ - | \$ 440,000 | \$ - | \$ 440,000 |
| KUEN On Air | \$ 16,500 | \$ 16,500 | | \$ - | \$ - | \$ 16,500 | \$ - | \$ 16,500 |
| KUEN TV Workshops | \$ 3,223 | \$ 3,223 | \$ 19,168 | \$ 19,168 | \$ 3,223 | \$ - | \$ 19,168 | \$ 22,391 |
| NETA Membership | \$ 12,079 | \$ 17,000 | | \$ 4,921 | \$ 17,000 | \$ - | \$ - | \$ 17,000 |
| Media Storage | \$ 13,000 | \$ 4,000 | | \$ (9,000) | \$ - | \$ 4,000 | \$ - | \$ 4,000 |
| Dues/Fees, Wiche, PBMA | \$ 58,332 | \$ 60,000 | | \$ 1,668 | \$ 11,970 | \$ 39,030 | \$ 9,000 | \$ 60,000 |
| Interconnect Dues | \$ 135,234 | \$ 136,000 | | \$ 766 | \$ - | \$ 136,000 | \$ - | \$ 136,000 |
| Scheduling Software | \$ 5,800 | \$ 5,800 | | \$ - | \$ 5,800 | \$ - | \$ - | \$ 5,800 |
| EXPENSE TOTALS | \$ 686,510 | \$ 682,523 | \$ 19,168 | \$ 15,181 | \$ 37,993 | \$ 635,530 | \$ 28,168 | \$ 701,691 |

ATTACHMENT – FY2013 DRAFT Budget

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | UEN FUNDING SOURCES | | |
|--------------------------|-------------------------|-------------------------|---------|-------------|----------------------------------|-------------------|-------------------|
| | | | | | PROPOSED FY13 UEN BASE BUDGET | STATE FUNDS | CPB GRANTS |
| Personnel | \$ 768,364 | \$ 793,650 | | \$ 25,286 | \$ 615,122 | \$ 155,999 | \$ 22,530 |
| Supplies | \$ 6,500 | \$ 6,500 | | \$ - | \$ 6,500 | \$ - | \$ 6,500 |
| In-State Travel | \$ 3,000 | \$ 3,000 | | \$ - | \$ 3,000 | \$ - | \$ 3,000 |
| Leased Vehicles | \$ 1,770 | \$ 1,700 | | \$ (70) | \$ 1,700 | \$ - | \$ 1,700 |
| Professional Development | \$ 20,000 | \$ 20,000 | | \$ - | \$ 20,000 | \$ - | \$ 20,000 |
| Equipment | \$ 12,000 | \$ 12,000 | | \$ - | \$ 12,000 | \$ - | \$ 12,000 |
| Phones/Pagers | \$ 9,000 | \$ 5,000 | | \$ (4,000) | \$ 5,000 | \$ - | \$ 5,000 |
| Program Evaluations | \$ 2,000 | \$ 2,000 | | \$ - | \$ 2,000 | \$ - | \$ 2,000 |
| EXPENSE TOTALS | \$ 822,634 | \$ 843,850 | | \$ - | \$ 21,216 | \$ 665,322 | \$ 155,999 |
| | | | | | | | |
| | | | | | | | |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
IS OPERATIONS

ATTACHMENT – FY2013 DRAFT Budget

| BUDGET LINE ITEM | | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | CPB GRANTS | TOTAL |
|------------------------------|-------------|-------------------------------|----------------------|-------------|-------------|---------------------|-------------|-------------|
| | | PROPOSED FY13 UEN BASE BUDGET | | | | UEN FUNDING SOURCES | | |
| Lesson Plans | \$ 20,967 | \$ 15,000 | \$ 46,000 | \$ (5,967) | \$ 15,000 | \$ 46,000 | \$ - | \$ 15,000 |
| Web Design & Maintenance | \$ 46,737 | \$ 2,000 | \$ 1,500 | \$ 56,710 | \$ - | \$ 2,000 | \$ - | \$ 46,000 |
| CMS Support | \$ 1,500 | \$ 56,000 | \$ - | \$ - | \$ 1,500 | \$ - | \$ - | \$ 2,000 |
| Content Forum | \$ 56,710 | \$ - | \$ - | \$ - | \$ (7,10) | \$ - | \$ - | \$ 1,500 |
| Digital Media Services | \$ - | \$ 510,243 | \$ 515,240 | \$ 4,997 | \$ - | \$ - | \$ - | \$ 56,000 |
| Pioneer Committee Workshops | \$ - | \$ 638,157 | \$ 635,740 | \$ - | \$ (2,417) | \$ 64,500 | \$ 571,240 | \$ 635,740 |
| Software (Pioneer Committee) | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |
| EXPENSE TOTALS | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - |

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
IS WEB RESOURCES**

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
IS PROFESSIONAL DEVELOPMENT

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|---|-------------------------|-------------------------------|-------------|-----------------|---------------------|-----------------|-------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | CPB GRANTS | OTHER |
| Personnel | \$ 579,591 | \$ 600,382 | | \$ 20,791 | \$ 577,852 | \$ - | \$ 22,530 |
| Professional Development | \$ 20,744 | \$ 20,000 | | \$ (744) | \$ 20,000 | \$ - | \$ - |
| In-State Travel | \$ 6,000 | \$ 6,000 | | \$ - | \$ 3,000 | \$ 3,000 | \$ - |
| Leased Vehicles | \$ 11,926 | \$ 4,200 | | \$ (7,726) | \$ 4,200 | \$ - | \$ - |
| Phones | \$ 23,564 | \$ 9,000 | | \$ (14,564) | \$ 7,000 | \$ 2,000 | \$ - |
| Equipment | \$ 6,730 | \$ 6,730 | | \$ - | \$ 6,730 | \$ - | \$ - |
| Software | \$ 4,500 | \$ 4,500 | | \$ - | \$ 4,500 | \$ - | \$ - |
| Workshop Supplies - Duplications/Mailings | \$ 12,000 | \$ 22,100 | | \$ 10,100 | \$ 19,100 | \$ 3,000 | \$ - |
| Training Workshops | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| New Van Replacement | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| Mac Mini's for Lab (25) | \$ - | \$ - | | \$ - | \$ - | \$ - | \$ - |
| EXPENSE TOTALS | \$ 665,055 | \$ 672,912 | \$ - | \$ 7,857 | \$ 642,382 | \$ 8,000 | \$ 22,530 |
| | | | | | | | \$ 672,912 |

ATTACHMENT – FY2013 DRAFT Budget

**UTAH EDUCATION NETWORK
FY 2013 BUDGET
KUEN BROADCAST ENGINEERING**

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | UEN FUNDING SOURCES | |
|---|-------------------------|----------------------|------------------|-------------------------------|-------------------|
| | | | | PROPOSED FY13 UEN BASE BUDGET | CHANGE |
| | | | | | CPB GRANTS |
| Personnel | \$ 277,253 | \$ 301,807 | | \$ 24,554 | \$ 301,807 |
| KUEN Mt. Vision Transmitter Expense | \$ 29,306 | \$ 14,000 | | \$ (15,306) | \$ 14,000 |
| Service Contracts/Maintenance Agreements | \$ 17,379 | \$ 17,379 | | \$ - | \$ 17,379 |
| Supplies/Repairs | \$ 15,000 | \$ 15,000 | | \$ - | \$ 15,000 |
| Statewide Distribution (KUEN Projects) | \$ 28,075 | \$ 10,000 | | \$ (18,075) | \$ 10,000 |
| Statewide Distrib Base Budget (30%) Per KUED \$71,866 | \$ 83,387 | \$ 80,000 | | \$ (3,387) | \$ 80,000 |
| Professional Development | \$ 10,000 | \$ 7,250 | | \$ (2,750) | \$ 7,250 |
| Equipment | \$ 66,059 | \$ 66,059 | | \$ - | \$ 66,059 |
| Equipment Replacement FY13 | \$ - | | | \$ - | \$ - |
| KUEN from SD to HD Conversion | \$ - | | | \$ - | \$ - |
| DTV Utah Operating Costs | \$ 140,839 | \$ 112,510 | | \$ (28,329) | \$ 112,510 |
| DTV Conversion Equipment | \$ 7,427 | | | \$ (7,427) | \$ - |
| EXPENSE TOTALS | \$ 676,725 | \$ 557,946 | \$ 66,059 | \$ (52,719) | \$ 624,005 |

ATTACHMENT – FY2013 DRAFT Budget

| | | PROPOSED FY13 UEN BASE BUDGET | | | UEN FUNDING SOURCES | | |
|-------------------------------|----------------------------|----------------------------------|------------------|--------------------|---------------------|-------------------|-------------------|
| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | OPERATIONAL ON-GOING | CAPITAL | CHANGE | STATE FUNDS | CPB GRANTS | TOTAL |
| Building Maintenance | \$ 110,000 | \$ 59,472 | \$ 24,304 | \$ (26,224) | \$ 83,776 | \$ - | \$ 83,776 |
| EBC Computer Support | \$ 190,000 | \$ 137,925 | \$ 21,711 | \$ (30,364) | \$ 159,636 | \$ - | \$ 159,636 |
| U of U Building O & M Expense | \$ 130,000 | \$ 130,000 | \$ - | \$ - | \$ - | \$ 130,000 | \$ 130,000 |
| EXPENSE TOTALS | \$ 430,000 | \$ 327,337 | \$ 46,015 | \$ (56,588) | \$ 243,412 | \$ 130,000 | \$ 373,412 |

UTAH EDUCATION NETWORK
 FY 2013 BUDGET
 OPERATIONS & MAINTENANCE

ATTACHMENT – FY2013 DRAFT Budget

UTAH EDUCATION NETWORK
FY 2013 BUDGET
INTERNET SAFETY 10E02

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | UEN FUNDING SOURCES | |
|----------------------------------|-------------------------|-------------------------------|---------|---------------------|-------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | CHANGE | OTHER |
| Personnel | \$ 87,285 | \$ 80,000 | | \$ (7,285) | \$ 80,000 |
| Travel | | \$ 10,000 | | \$ 10,000 | \$ 10,000 |
| Equipment / Supplies / Operating | \$ 20,715 | \$ 10,000 | | \$ (10,715) | \$ 10,000 |
| Consultant / Contracts | | \$ 8,000 | | \$ 8,000 | \$ 8,000 |
| EXPENSE TOTALS | \$ 108,000 | \$ 108,000 | | \$ - | \$ 108,000 |

UTAH EDUCATION NETWORK
FY 2013 BUDGET
INTERNET SAFETY 11E02

| BUDGET LINE ITEM | APPROVED BUDGET FY 2012 | PROPOSED FY13 UEN BASE BUDGET | | UEN FUNDING SOURCES | |
|----------------------------------|-------------------------|-------------------------------|---------|---------------------|------------------|
| | | OPERATIONAL ON-GOING | CAPITAL | CHANGE | OTHER |
| Personnel | \$ 78,000 | \$ 10,000 | | \$ (68,000) | \$ 10,000 |
| Travel | | \$ 4,000 | | \$ 4,000 | \$ 4,000 |
| Equipment / Supplies / Operating | | \$ 4,000 | | \$ 4,000 | \$ 4,000 |
| Consultant / Contracts | | \$ 60,000 | | \$ 60,000 | \$ 60,000 |
| EXPENSE TOTALS | \$ 78,000 | \$ 78,000 | | \$ - | \$ 78,000 |

Planning

Action and Discussion Items

STRATEGIC PLANNING AND COMMUNICATION

1. Five Planning Questions – UEN Staff Responses to the “Do” Questions (Eric) – Discussion/Action ATTACHMENT

- Description – This topic was introduced in the April Board meeting. UEN staff have collaborated during the past several months to answer five strategic planning questions. Synthesized answers to the questions are presented for Board review and discussion. These capture current practices of UEN. Next, *do* will be replaced by *should* in each of the five questions working toward future direction. Staff will continue to collaborate on this important planning and bring additional documents to the Board for discussion and guidance.
 1. Whom do we serve and what do they need to do?
 2. What services do we provide so they can do what they need to do?
 3. How do we know we are doing a great job?
 4. How do we provide the service?
 5. How do we organize?
- Recommendation – It is recommended that the Board and UEN Staff reach shared understanding and are in agreement on the answers to the five questions. To provide additional clarity, it is also recommended that the Board approve changing the names of the three core services as follows:

Networking Services → Network Services
Application Hosting → Application Services
Application Support → Support Services

2. Detail on Application Hosting (Laura) – Discussion ATTACHMENT

- Description – In developing answers to the five questions, staff conducted a deeper analysis of Question 2, “What services do we provide?” focusing on Application Services. The attached document describes 102 services that UEN hosts, purchases, builds, and/or integrates. The list also distinguishes services that are front-facing and directly accessed by our end-users from internal or systems-level tools mainly used by UEN staff.
- Recommendation – This is an information item and does not require Board action at this time.

3. Listening Post Activities (Rich) – Discussion ATTACHMENT

- Description – In lieu of an in-person planning retreat this spring, UEN has been conducting a series of activities to gain input and ideas from stakeholders. Rich Finlinson will present an overview of the *Listening Post* activities. A summary of the results will be shared in a future Board meeting.
- Recommendation – This is an information item and does not require Board action at this time.

NETWORK SERVICES

1. **Clarification of policy on connectivity for newly constructed schools** (Brenda/Jim) – Discussion/Action
 - Description – Research is still underway to determine the source of the policy that requires newly constructed schools to pay their own one-time connectivity charges, rather than being a UEN expense.
 - Recommendation – Board members are asked to review the policy and determine if it is sufficient or if additional action by the UEN Board, Board of Education, or other body is necessary.

APPLICATION SERVICES (no agenda items at this time)

SUPPORT SERVICES (no agenda items at this time)

OTHER

ATTACHMENT – Five Questions Summary from UEN Staff

May 2012

1. Whom do we serve and what do they need to do?

We serve teachers and faculty – they need to teach, integrate technology, access quality resources, comply with administrative/school directions including Core Curriculum and Ed Tech goals; design/develop courses and course material.

We serve learners of all levels – teachers and faculty are learners, they need to build their continuum of practice, hone their skills, be effective; technology staff are learners – they need to innovate and solve problems; members of the general public are also learners.

We serve the people who support teachers and learners: department heads, policy makers, administrators, legislators, organizations, committees – they need to do their job, fulfill their mission.

| UEN services match the priorities and objectives of the institutions we serve. | | |
|--|---|---|
| UEN SERVES: | AND ITS: | IN SUPPORT OF THEIR MISSION TO: |
| <u>Utah Public K-12 Education</u> | 576,245 students 30,963 educators 1,084 schools <small>(USOE Fingertip Facts 2010)</small> | <ul style="list-style-type: none">Assure literacy and numeracy for all Utah childrenProvide high quality instructionEstablish curriculum with high standards and relevanceRequire effective assessment to inform high quality instruction and accountability <small>(Promises to Keep 2009)</small> |
| <u>Utah System of Higher Education</u> | 173,017 students 30,333 faculty and staff 9 institutions <small>(USHE Voluntary System of Accountability, Fall 2010)</small> | <ul style="list-style-type: none">Grow the college ready pipelineIncrease college completionExpand system capacityAdvance effective technologyBuild economic prosperity <small>(Higher Ed Utah Action Plan 2010)</small> |
| <u>Utah College of Applied Technology</u> | 9,411 secondary students 32,081 postsecondary students 14,308 adult trainees 1,282 companies 8 campuses <small>(UCAT Annual Report 2011)</small> | Meet the needs of Utah's employers for technically skilled workers by providing market driven technical education to both secondary and adult students. <small>(UCAT Mission Statement 2009)</small> |

SOURCES: Higher Ed Utah Action Plan 2010 • UCAT Annual Report 2010 • UCAT Mission Statement 2009 • UEN FY2011 Annual Budget Report • UEN FY2010 Performance Report • USHE Voluntary System of Accountability, Fall 2010 USOE Fingertip Facts 2010 • USOE Promises to Keep 2009 • UT State Libraries Report 2010

ATTACHMENT – Five Questions Summary from UEN Staff

2. What services do we provide so they can do what they need to do?

We network for education.

- We provide educational technology infrastructure.
- We provide networks (IP networks, resource networks, support networks).
- We facilitate joint projects and mutually beneficial partnerships.

Our 15 services are grouped into three core areas:

Network Services:

1. Wide Area Network
2. Internet Access
3. Network Support and Security Monitoring
4. Internet Filtering
5. Broadcast Network Services (UEN-TV & MHz Worldview)

Application Services: (see detailed spreadsheet)

6. Interactive Video Conferencing
7. Learning Management System
8. Pioneer Library and Preschool Pioneer
9. Web Conferencing
10. Teaching and Learning Tools

Support Services:

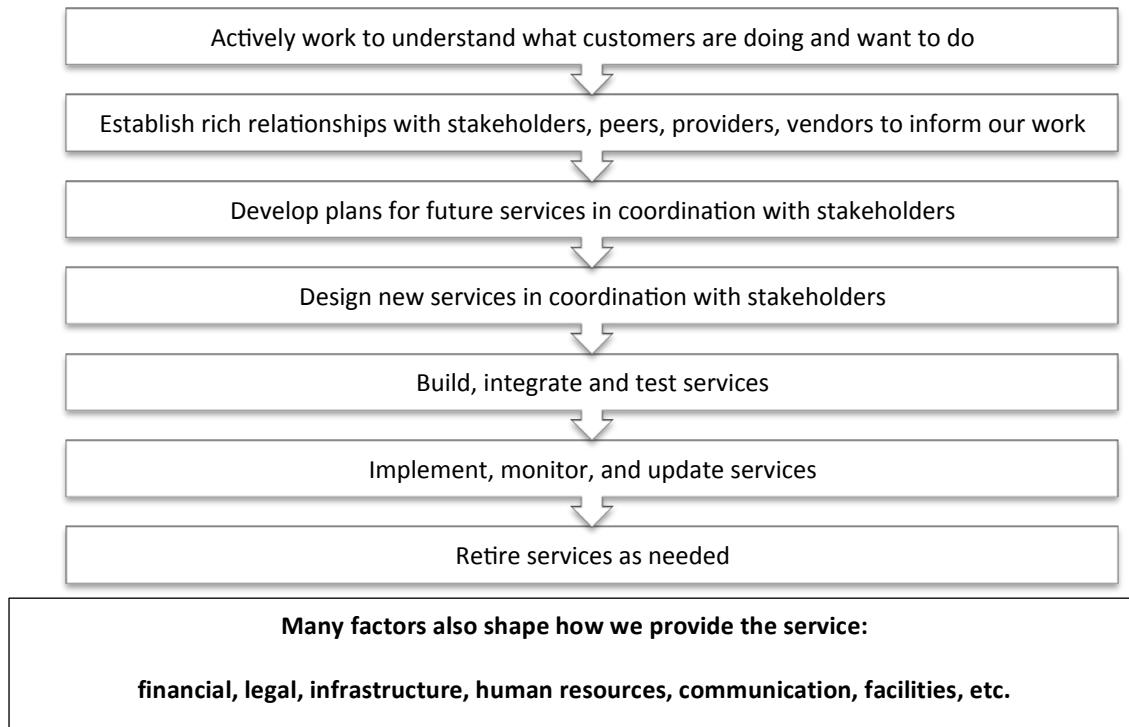
11. Training/Professional Learning
12. Distance Ed Support
13. Regional Support
14. E-Rate Support
15. Overhead and internal UEN support (legal, financial, facilities, communication, etc.)

ATTACHMENT – Five Questions Summary from UEN Staff

3. How do we know we are doing a great job?

- Metrics (use patterns and financial), meetings, feedback loops
- Web analytics, media and TV viewership
- Network growth, reliability, network performance
- Completion of projects- on time, on budget, on scope
- Qualitative feedback – comments, meetings, emails, letters
- Legislative support, grant support (\$\$)
- E Rate return rate
- Performance dashboard
- User requests, increased demand
- Professional development exit surveys
- Project-specific research (NetSafe, STEM, etc.)
- National awards and recognition, national/local news articles
- Social media followers/likes

4. How do we provide the service?



ATTACHMENT – Five Questions Summary from UEN Staff

5. How do we organize?

Mission

We network to create educational opportunities, connect citizens, and collaborate with partners, serving Utah communities.

Vision

Be Utah's most recognized, trusted, and accessible partner for innovation in educational technology.

Values

- Caring – Supporting our co-workers, customers, and community
- Leadership – Advancing relationships and encouraging ideas
- Integrity – Keeping our promises
- Communication – Listening to meet needs
- Service – Benefiting our partners

Organization

The Utah Education Network is a consortium of public education partners, including the Utah System of Higher Education and its ten universities and colleges and Utah Electronic College; the Utah State Office of Education, local school districts and the Utah Electronic High School; and the state's Library system.

Personnel are organized into departments:

- All UEN Staff
 - Instructional Services
 - Enterprise Learning Services
- Outreach
- Professional Development
- UEN-TV
- Web Services
- Public Information
- Technical Services
 - Computer Operations
 - Building Support
 - Software Development
 - UNIX / Enterprise
 - Utah Data Alliance
- Distance Education Specialists
- Field Operations
- IVC Operations
- Network Engineering
- Network Operations Center
- Project Management & Application Engineering
- Technical Services Administration
- Technical Services Planning
- Technical Services Support Center
- UEN Administration
- UEN Management

ATTACHMENT – Five Questions Summary from UEN Staff

Next questions:

1. Whom ~~do~~ **should** we serve and what do they need to do?
2. What services ~~do~~ **should** we provide so they can do what they need to do?
3. How ~~do~~ **should** we provide the service?
4. How ~~do~~ **should** we know we are doing a great job?
5. How ~~do~~ **should** we organize?

ATTACHMENT – Web Services Detail

| This service: | does this: | and primarily serves: | so they can do this: | URL | Metric (March visits) | mainly bought or acquired for free | mainly built by software team | primarily supports web services team | INTEGRATED with other UEN apps | Notes |
|---|--|---|---|--|------------------------------|---|--------------------------------------|---|---------------------------------------|--|
| Activities Tool | Create hostlists of links with questions or directs for Students | teachers | teach | http://www.uen.org/activities/ | 178,875 | XX | XX | End Users | XX | (#3 most visited) old functionality to be replaced by Open Tapestry |
| Adobe Connect | Web conferencing | UEN professional development teachers | Faculty Lounge workshops | http://www.uen.org/faculty/lounge/ | XX | XX | XX | End Users | XX | Grant supported |
| Apps4 Edu | Curated collection of educational Apps that support the Utah Core | teachers | teach | http://www.uen.org/a4edu/ | 2,300 | | XX | End Users | | |
| Bug Tool | Portlet within myUEN or standalone | teachers, staff | communicate | http://www.uen.org/my.uen/help/blogs.shtml | XX | | XX | End Users | XX | |
| CACTUS access and data display | Access educator licensing info from USOE's database | USOE | teachers - requested by view their educator licensing info | https://www.uen.org/cactus/ | 9,443 | | XX | End Users | XX | |
| Canvas LMS | LMS for service for education | Higher Ed, UCAT, and K-12 | Teach online | learn.uen.org, online.uen.org, ehs.uen.org | XX | | XX | End Users | XX | managed by UEN System Admins until Canvas moves to structure SaaS. Blackboard production through 6/30/2012 then a system for grade challenge course restores to be hosted through 12/31/2013 |
| CGISpell | Spell check for UEN Lesson Plan Tool | teachers | teach / communicate | | | XX | | End Users | | |
| CI-WATER EPSCoR website | Main website for Utah CI-WATER project | EPSCoR researchers and general public | meet requirements of grant, communicate info | http://ci-water.org | | | XX | End Users | | NSF EPSCoR grant |
| College Telecourses | Presents video-based college courses from SLCC, UVU, UU | College students | learn | http://www.uen.org/tv/telecourses.shtml | | | XX | End Users | | Courses delivered on UEN-TV and eMedia |
| Compuware License | UHSE held Compuware license server | Higher Ed IT staff | share the one user seat license UEN, JIT, and USHE purchased for Higher Ed IT staff | lic.uen.org/port7188 | XX | | XX | End Users | | managed by UEN System Admins |
| Core Curriculum | View USOE's approved core display | teachers, parents, school admins | teach | http://www.uen.org/core | 160,582 | | XX | End Users | XX | (#4 most visited) |
| CSS Science website | Council of State Science Supervisors | national science specialists | build professional community | http://www.css-science.org/ | | | XX | End Users | | UEN hosts and does minimal updates per the request of the USOE Science Specialist |
| CultureGrams (Pioneer Library database) | Provides reference information | teachers/students | learn | http://pioneer.uen.org/k12/ | | XX | | End Users | XX | part of Pioneer Library |
| Curriculum search tool | Search and locate elements aligned to core | teachers, school admins, USOE specialists, etc. | teach | http://www.uen.org/curiculumsearch | 5,366 | | XX | End Users | XX | |
| Distance Ed Course Catalog | An online catalog that lists public and higher education courses delivered via UEN's IVC and Broadcast Services. | distance ed students, counselors & advisors | locate courses | http://www.uen.org/dccatalog/ | | | XX | End Users | XX | |
| EBSSCO (Pioneer Library database) | Provides reference information | teachers/students | learn | http://pioneer.uen.org/k12/ | | | | End Users | XX | part of Pioneer Library |

ATTACHMENT – Web Services Detail

| | | | | | | | | |
|---|--|--|--|---|--------|----|-----------|--|
| Educator Search | An online interface that allows users to search for educators who have a my.uen record | public ed, higher ed | teach / communicate | http://www.uen.org/eductor | | XX | End Users | |
| eMedia (Equella) | Content management service | public ed, higher ed | store, catalog, and retrieve educational content; contribute content plan in the works | | 30,932 | XX | End Users | XX |
| ESRI ArcGIS | Provides software and workshops | teachers, K-12 district personnel | GIS mapping projects | http://www.uen.org/cmap/index.html | | XX | End Users | XX |
| Ex Libris Primo | Federated search for Pioneer Library K-12 | teachers & students | locate Pioneer resources | | XX | XX | End Users | XX |
| Finance in the Classroom website | Financial literacy resources for K-12 students and educators | K-12 teachers | meet requirements of USOE and legislature | http://financeintheclassroom.org/ | 18,082 | XX | End Users | Grant funded |
| Heritage Gateways website | A web site developed long, long ago for the Sesquicentennial Mormon Trail Wagon Trek. | teachers, students, general public | teach / learn | http://heritage.uen.org/ | | XX | End Users | |
| Hippocampus | Links to National Repository of Online Courses (NROC) | faculty, teachers, students, course designers | build online courses and teach | http://www.hippocampus.org/?user=mjyDENma/ | | XX | End Users | |
| Independent Materials Alignment | UEN built this interface per the request of USOE. Independent aligners login and align their textbook to the Utah Core. The data displays on the course pages. | USOE and teachers | teach; make informed textbook decisions | http://www.uen.org/imma/ | XX | XX | End Users | shared cost with USHE and USOE, part of TICE project; also integrated with eMedia |
| UTAH EPSCOR website | Main website for UTAH EPSCOR project | EPSCOR researchers and general public | meet requirements of grant, communicate info | http://utahepscor.org | | XX | End Users | NSF EPSCOR grant. This web site has not been developed yet. |
| IVC | Provides interactive video conferencing for courses and meetings | learners, education staff and administrators | learn, conduct business | http://www.uen.org/distance_ed/ | XX | XX | End Users | Some internal tools also for scheduling, reports, etc. |
| IVC Contacts Directory | Directory of IVC contacts and data maintenance interface. | faculty, teachers, counselors and UEN Internal | communicate | http://www.uen.org/ivccontacts/ | XX | XX | End Users | |
| K-12 Student Page | presents web resources | students/parents | learn | | 35,623 | XX | End Users | #10 most visited |
| KUED's website | hosting KUED web site and associated database the drive the content on that site | KUED | communicate with viewers and donors. Provide additional content via the web | www.kued.org | | | End Users | primarily built by KUED's webmaster, with some consult by UEN Systems and Software Group. |
| KUER audio Streaming | Audio streaming for FM 90.1, 90.2, 90.3 and one test stream | KUER | Provide Audio streaming of their on-air HD content. | audio.kuer.org | | | End Users | managed by UEN System Admins |
| KUER's website | hosting KUER web site and associated database the drive the content on that site | KUER | communicate with viewers and donors. Provide additional content via the web | www.kuer.org | | | End Users | primarily built by KUER's webmaster, with some consult by UEN Systems and Software Group. Integrated with many outside services. |
| Learning Express (Pioneer Library database) | provides practice tests | students | learn | http://pioneer.uen.org | XX | XX | End Users | part of Pioneer Library |

ATTACHMENT – Web Services Detail

| | | | | | | | |
|---|--|---|---|---|---------|-----------|--------------------------------|
| Lesson Plan Admin Tool | Allows USOE Specialist and/or USOE and teachers to teach designees to manage, edit and publish lesson plans created with UEN's lesson plan tool. | | http://www.uen.org/lessonplan/admin | | xx | End Users | xx |
| Lesson Plan Tool & published lesson plans | search for completed approved lessons or create their own lesson plans | teachers | develop lesson plans; locate approved lesson plans | http://www.uen.org/lessonplan/ | 244,903 | xx | End Users (#2 most visited) |
| Mailing lists | Mailman is a free Mailing List Manager that UEN hosts | UEN Internal Staff and Educational partners | communicate | https://lists.uen.org/mailman/listinfo | xx | End Users | |
| MHz Worldview | Presents international content, news, culture | TV viewers | learn | http://www.uen.org/tv/ | | End Users | |
| Mobile Friendly UEN.org | A subset of UEN.org that displays nicely on small mobile devices | teachers | teach / learn | http://m.uen.org/ | xx | End Users | |
| Moodle | LMS for Electronic High School | EHS students and teachers | teach and learn | http://www.schools.utah.gov/ehs/ | xx | End Users | |
| Movi | Web conferencing | staff and administrators | video conferencing | http://www.uen.org/distance_ed/ | xx | End Users | |
| My UEN Courses | Allows educators to manage the UEN courses they have registered for | teachers | learn | http://my.uen.org/ | xx | End Users | |
| my.UEN | Teacher portal built to address legislative requirements for improved home/school communication | teachers, parents, students, groups | teach / communicate; share info with parents and students safely | http://my.uen.org/314,444 | xx | End Users | |
| NetNews | Monthly email newsletter | 45K subscribers | learn | http://www.uen.org/news/index.shtml | xx | End Users | |
| Netsafe Utah website | Website and resources for teaching internet safety grant funded | parents, students, teachers, etc. | teach, comply with FCC mandates, learn | http://netsafeutah.org | 5,076 | xx | End Users |
| PBS Cove | PBS video on demand service | KUED | provide video on Demand to their viewers | www.kued.org | xx | End Users | |
| Pioneer K-12 Online Library website | Provides authenticated access to licensed library databases & resources + interface | teachers & students | learn | http://pioneer.uen.org | 199,997 | xx | End Users |
| Pioneer Main Page | Landing page for the 3 Pioneer Library web pages | general public, k-20 students, teachers, faculty etc. | access library resources | http://pioneer-library.org/ | 31,550 | xx | End Users |
| Preschool Pioneer Library | open content for school readiness | Prek and K caregivers, parents, ECE workers, kids | learn | http://preschool.uen.org/ | 27,711 | xx | End Users |
| Professional Dev. Registration | registration system for PD classes, communication, etc. | teachers, staff | learn | http://profdev.uen.org | xx | End Users | |
| Profile Management | my.uen login look-up tool | UEN Internal Staff and Educational partners | support end users | http://www.uen.org/profile | xx | End Users | |

ATTACHMENT – Web Services Detail

| | | | | | | | | |
|---|--|---|---|---|--------|-----------|----------------------|--|
| ProTrack (Myers Information Systems) | Scheduling software for UEN-TV | general public, k-20 students, teachers, faculty etc. | learn | | XX | | End Users | |
| Respondus | Licensed for consortium | higher ed | teach | | XX | | End Users | Licensed for use by all higher Ed institutions. |
| RII EPSCoR website | Main website for RII EPSCoR project (NSF EPSCoR grant) | EPSCoR researchers and general public | meet requirements of grant, communicate info | | XX | End Users | Part of LMS offering | This web site has not been developed yet. Grant funded by NSF . |
| RSS Feeds | Provides information | teachers | get information | | | End Users | XX | #7 most visited |
| Fabric Tool | build, customize, create and store rubrics | teachers | assess student learning | http://www.uen.org/u-bric | 9,319 | XX | End Users | XX |
| SIRS Discoverer and SIRS Issues Researcher (Pioneer Library database) | Provides reference information | teachers/students | learn | http://pioneer.uen.org/K12/ | XX | | End Users | part of Pioneer Library |
| SoftChalk | Licensed for consortium | higher ed | develop courses | | XX | | End Users | |
| Soundzabound | Provides copyright-cleared music | students/teachers | produce multimedia; be compliant with copyright law | http://pioneer.uen.org/K12/ | XX | | End Users | XX |
| Spanish Resources | Presents web resources that are in Spanish | students | learn | http://pioneer.uen.org/K12/spaneresources.html | XX | | End Users | XX |
| StateNets website | A web site for the State Research and Education Networks | state network organizations | communicate | http://www.statennets.org/ | | XX | End Users | |
| STEM Learning Opportunities Database | A database of STEM related learning opportunities from organizations around the state of Utah for K-20 students. | parents, students, teachers, higher ed institutions | learn, promote their STEM activities | http://stem.uen.org | | XX | End Users | UEN developed this site and admin interface for the Utah Math and Science Education Consortium |
| Student Interactives 3-6 | Curated collection of learning games | students | learn | http://www.uen.org/3-12interactives/ | 57,560 | XX | End Users | #9 most visited |
| Student Interactives 7-12 | Curated collection of learning games | students | learn | http://www.uen.org/7-12interactives/ | 11,420 | XX | End Users | #8 most visited |
| SURIN Utah website | State of Utah Registry for Internet Numbering | technical people at districts, higher ed institutions | communicate | http://www.uen.org/k-zinteractives/ | 62,231 | XX | End Users | |
| TAH Connection Project website | Teaching American History Grant website | teachers | communicate | http://tahconnectionsp-project.org/ | | XX | End Users | |
| Thinkfinity- Utah page | Presents core-aligned curriculum | teachers | teach | http://www.uen.org/thinkfinity/ | | XX | End Users | grant-supported by Verizon Foundation |
| TMS | Tandberg Management Suite (now Cisco) schedules/manages IVC system resources | higher ed, K12 | distances education, and ad hoc meetings | | | XX | End Users | |
| Twitter (UENnews) | Communicates | followers | get information; give information | http://twitter.com/#/uennews | | XX | End Users | XX |

ATTACHMENT – Web Services Detail

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|---|---|--|---|---|---------|--|----|-----------|---|
| UAAcce website | Utah Association for Adult, Community and Continuing Education | teachers, adult ed providers | communicate | http://uaacce.org/ | | | XX | End Users | |
| UEN Cheese Science | Highlights researchers & faculty, promotes STEM | students, general public | learn | http://www.uen.org/tv/cheese/ | | | XX | End Users | |
| UEN SciFi Friday | Highlights researchers & faculty, promotes STEM | students, general public | learn | http://www.uen.org/tv/scifi/ | | | XX | End Users | Received national award |
| UEN Tech Summit | UEN Technical Summit Conference Web Site | Conference organizers | register for the conference and get information | http://www.uen.org/su | | | XX | End Users | |
| UEN-TV What's On | Display for broadcast schedule - draws from ProTrack | TV viewers | see program listings | http://www.uen.org/tv/whats-on/ | 125,185 | | XX | End Users | |
| UIMC media evaluation | Online evaluation interface for UIMC - partially grant funded | districts / USOE / UEN | evaluate media for educational use | http://uimc.uen.org/ | | | XX | End Users | partially grant funded by UIMC and KUED |
| Utah Coalition for Civic Character & Service Learning website | Utah Coalition for Civic, Character & Service Learning | USOE/ State organizations | communicate | http://www.utahciviccouncil.org/ | | | XX | End Users | |
| Utah Data Alliance (grant and website) | Tools to facilitate data-driven decision making for school and district improvement | USOE, USHE, DWS, UCAT, UEN and other State organizations | communicate; make informed policy decisions | http://utahdataalliance.org | | | XX | End Users | Launch in April. Grant funded. |
| Utah ITV website | Directory for daytime education programming on UEN and KUED, broadcast schedule + resources - uses ProTrack | teachers | teach | http://utahitv.org | | | XX | End Users | partially grant funded by UIMC and KUED |
| Utah Kids Ready to Read website | Subpage of Preschool Pioneer Library targeted to early literacy | teachers, parents, students, groups; librarians | teach / communicate | http://utahkidsreadytoread.org/ | | | XX | End Users | grant funded by Utah Humanities Council |
| Utah Schools Search | Online search of Utah educational institutions that are in UEN's sites database | general public, k-20 | communicate | http://www.uen.org/search/schools | | | XX | End Users | Also known as "Districts" |
| UTPS | Utah Test Item Pool Service | USOE; assessment directors, teachers | assess student learning | http://www.utps.org/ | | | XX | End Users | USOE pays directly for UEN and other outside Software Programmers for development. UEN Systems group provides secondary administration when necessary and backup storage space. (#5 most visited) old functionality will be replaced with Open Tapestry |
| Virtual Tours tool | Tool to author virtual tours with photos, directions, educational content, etc. | teachers, students | teach / communicate | http://www.uen.org/tools/ | 129,560 | | XX | End Users | XX |
| VotedUtah website | Collaboration for voting information | KUED | provide voting information to the public | www.votedutah.org | | | XX | End Users | primarily built by KUED's webmaster, with some consult and hosting by UEN Systems Group. |
| WaterWise Utah website | Water conservation and informational resources - grant funded | teachers, faculty, students, researchers, general public | learn | http://waterwiseutah.org | | | XX | End Users | Grant funded by CPB and IMLS |
| Weather (UEN web page) | Used to be online tool - now static pages with images - tool was retired | teachers & students | learn | http://www.uen.org/weather/ | | | XX | End Users | |

ATTACHMENT – Web Services Detail

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|--------------------------------------|--|---|---|---|----|-----------|----------|---|
| Widgets | UEN built widgets for school web admins to put on their sites | teachers; web admins communicate | http://www.uen.org/widgets_logos.shtml | | XX | End Users | XX | |
| Wimba | Web conferencing licensed for consortium- UEN integration with my-UEN | public ed teachers, higher ed faculty, administrators/staff | teach; communicate | | XX | End Users | XX | used mentored professional service and UEN programmers build the custom integration with my-UEN |
| Worldbook Online | Provides reference information | teachers/students | learn | http://pioneer.uen.org/k12/ | | End Users | XX | part of Pioneer Library |
| Breakwriter | KUED's web-based break scheduler | KUED Staff | manage their fundraiser between-program breaks | http://intranet.kued.org/breakwriter/ | XX | Internal | | |
| Confluence | Internal collaboration WIKI that allows UEN employees to document processes, specs, ideas, JIRA issues, etc... | UEN Internal Staff | complete their job and communicate with colleagues | | XX | Internal | | managed by UEN System Admins |
| Core Curriculum Data Management Tool | Internal interface that allows UEN Web Services to update the Core Curriculum database | UEN Internal Staff | update the core curriculum database | http://www.uen.org/oldcore/logon.jsp | XX | Internal | XX | This was developed many years ago |
| Core Curriculum Service | RESTful web service exposing new core curriculum data. | USOE and other PE entities | share resources with educators | | XX | Internal | | |
| Core Link Service | Restful web service exposing some utahlink database data. | USOE and other PE entities | share resources with educators | | XX | Internal | | |
| Core Links Interface | Internal interface that allows UEN employees and subcontractors to add and align education links to the Utah Core Curriculum | UEN Internal Staff | update the core links database | http://www.uen.org/colonial/relinks | XX | Internal | XX | This was developed many years ago |
| Crowd | Identity management for web apps | UEN Internal Staff | complete their job | | XX | Internal | | managed by UEN System Admins |
| DNS Tools | DNS service for EDU institutions, so they can manage DNS entries and have highly available DNS Service | Public K12, Libraries, and Higher Ed's IT staffs | Provide DNS service | dns.uen.net | XX | Internal | | managed by UEN System Admins and UEN NOC Admins |
| Drupal | Content management system for EHS | Electronic High School and KUED | store, deliver course material | | XX | Internal | XX | funded by EHS (UEN does not host this for EHS) |
| Eccles Broadcast Center website | A web site for the various organizations who are at the Eccles Broadcast Center ... mainly "administrative" type of content | EBC employees | Internal EBC communication including submitting desktop support tickets | http://www.ebc.utah.edu/ | | XX | Internal | |
| ftp | File transfer service generally for larger files. | UEN and other EBC dept. | Transfer large files to outside entities | ftp.uen.org/ftp.kued.org , etc. | | Internal | | managed by UEN System Admins |
| Gouen.org | Internal php interface to create short URLs | UEN Internal Staff | communicate; promote | http://gouen.org | | XX | Internal | |

ATTACHMENT – Web Services Detail

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|--------------------------------|--|---|--------------------------------|--|----|--|----------|--|
| Greenhopper | Agile project management software used by software developers for managing the product lifecycle | UEN Internal Staff | manages software projects | | XX | | Internal | managed by UEN System Admins |
| IVC Billing | Used to crunch IVC billing data. This is a command line application. | UEN Internal Staff | manage IVC billing | | XX | | Internal | |
| KUEDMembership DB | KUED membership database system | KUED | Manage their donor information | | XX | | Internal | managed by UEN System Admins and DBAs |
| KUER's Membership DB | KUER membership database system | KUER | Manage their donor information | | XX | | Internal | managed by UEN System Admins |
| Lesson Plan Service | RESTful web service exposing some lesson database data. | | share resources with educators | | XX | | Internal | |
| Newsletter Tool | Internal tool to post news articles on UEN.org | UEN Internal Staff | communicate | http://www.uen.org/news | XX | | Internal | This was developed many years ago |
| Professional Dev. Evaluations | Online evaluation interface for educators who have attended UEN Prof. Dev. Courses | UEN Internal Staff | learn | profdev.uen.org/eval/ | XX | | Internal | |
| Professional Dev. Mgmt. system | Internal management system for PD classes, communication, etc. | teachers, staff | learn | http://profdev.uen.org/admin | XX | | Internal | This system includes admin and reporting functionality and an end user registration and course management interfaces |
| Professional Dev. Reports | Internal tool that allows UEN staff to generate Prof. Dev. Reports | UEN Internal Staff and Educational partners | communicate | http://www.uen.org/preports https://webutil.uen.org/cgi-bin/eval_reports.pl | XX | | Internal | |
| Sites Interface | Internal tool for UEN staff to maintain a database of Utah educational institutions for UEN.org and my.uen | UEN Internal Staff | communicate | | XX | | Internal | |
| Stats | Allows a user to graph usage patterns on routers. | UEN Internal Staff | communicate | | XX | | Internal | retired, preserved for the legacy data |
| Utahlink Service | RESTful web service exposing some utahlink database data. | web sites | function | | XX | | Internal | |

ATTACHMENT – End of Life Policy for Web Services

Utah Education Network 3.4 End-of-Life Policy for Web Services

3.4.1 Purpose

UEN is dedicated to providing high quality products. To ensure that UEN resources are delivering the most innovative and cost-effective products to our customers, UEN may periodically elect to discontinue specific products or product packages.

The purpose of this policy is to establish a process for reviewing and terminating online projects and tools that reach the end of their useful life. This policy only applies to significant Web services, such as the Lesson Plan Tool, and not to tasks such as Web page clean up and maintenance.

It is important that each online project and tool have a defined end-of-life procedure or methodology that defines the termination of that service so that resources are used responsibly. It is also important that there be good communications and involvement of the steering committee and that UEN resources go toward the highest current priorities and are not being drained by obsolete or unwarranted services.

3.4.2 References

3.4.3 Definitions

End-of-Life – When a product reaches the end of its natural lifecycle.

Low usage – An assessment of utilization statistics to other UEN web services or when the percentage of the audience is below the anticipated utilization for the tool.

3.4.4 End of Life Policy Guidelines

When services reach the end of their life cycle they are terminated for a number of reasons. The following are general guidelines for discontinuation of support for products:

- Technical advancements or availability of alternative tools
- High maintenance costs
- Low usage
- Predefined project window
- Change in priorities

3.4.5 End-of-Life Policy

ATTACHMENT – End of Life Policy for Web Services

3.4.5.1 An initial review of each web service will be done monthly when web statistics are gathered and analyzed or upon a stakeholders' request. When the initial review shows low usage, UEN will perform an in-depth review of these services.

3.4.5.2 The in-depth review will:

- Determine how many resources are used to maintain the service - this includes hardware, software, budget, and personnel resources
- Survey users to determine whether the service meets their need
- Gather feedback regarding the termination of the service
- Contact originating group to discuss the review findings and gather recommendations

3.4.6. End-of-Life Process

If it is determined that the service should be terminated, UEN will begin the End-of-Life process.

3.4.6.1 Prior to the end-of-life date, UEN will:

- Establish an end-of-life date that typically is 3 to 6 months in the future
- Post an end-of-life notification on the appropriate Web pages that includes a means for end users to communicate with UEN about the termination of service
- Notify all appropriate committees affected by the termination of service (Steering Committee, subcommittees, advisory committees, etc.)
- Send e-mail announcements to key end users (e.g. technology trainers)

3.4.6.2 When the end-of-life date has arrived, UEN will:

- Post a termination of service message.
- Archive the code and content.

3.4.7 Procedure/Implementation

After Steering Committee approval, the web services end-of-life policy will be implemented as outlined.

ATTACHMENT – UEN *Listening Post* Plan

UEN *Listening Post* Plan

An Extended Online Strategic Planning Retreat

Question: How can we tap the expertise and good will of our large group of stakeholders without holding our annual, face-to-face, daylong retreat?

RESEARCH: We have data on our successful use of mass email, surveys, IVC, UEN-TV, Twitter and Facebook. We are known for being able to communicate and engage with various audiences via multimedia.

ANALYSIS: We can reach about 6,000 responsive educators via our UTED list and several thousand viewers via UEN-TV. With these targeted groups UEN could create a 25-day online event to do action research on these primary questions:

- What does UEN mean to you? (Laura has an idea for “UEN is my...” photo contest)
- Where should UEN be headed?

COMMUNICATION: The event could run from May 7 through May 31. Online responses would be gathered by Karen’s group from this site: <http://www.uen.org/post/> It would be titled “Listening Post.”

We could also have at least two synchronous events moderated by Laura, Rich, Jim and Lisa:

- :60 minute Wimba-based webinar
- :60 minute IVC Movi event teleconference

Possible Development and Task List:

- Laura and Rich: planning, event hosting, evaluation
- Rich: email blast, script for TV spot
- Denise Tribble: graphic design of “UEN is my...” printout for photo feedback
- Karen’s group: website, data gathering
- Katie and Kyle: Production and broadcasting of Invitation to Listening Post on UEN-TV
- Doug Jones & Mitchell Jorgensen: Twitter and Facebook
- Victoria: invitation to all teachers taking professional development classes

Implementation: The *Listening Post* Event could launch Monday, May 7 with the following:

- UEN Website News Article
- Online Survey Form
- TV Spots
- Blast Email via MagnetMail

EVALUATION:

- Preliminary: May 31 for inclusion at the Instructional Services Retreat
- Final Report: June 6 for inclusion in materials for June 15 UEN Board Meeting

